



Australian Government

TLIJ2001 Apply quality procedures

Release: 2

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Modification History

Release 2. This is the second release of this unit of competency in the TLI Transport and Logistics Training Package:

- Minor statement changes in Performance Criteria
- Minor statement changes in Assessment Conditions.

Release 1. This is the first release of this unit of competency in the TLI Transport and Logistics Training Package.

Application

This unit involves the skills and knowledge required to apply quality procedures within work activities and established routine procedures in accordance with relevant regulations and workplace quality standards to ensure the quality of products and services within the supply chain sectors.

It includes applying quality concepts, planning and trialling improvements in work processes, and implementing improvements confirmed through the trials.

Work is performed under limited or minimum supervision, generally within a team environment.

No licensing, legislative or certification requirements apply to this unit at the time of publication.

Pre-requisite Unit

Not applicable.

Competency Field

J – Quality.

Unit Sector

Not applicable.

Elements and Performance Criteria

ELEMENTS

PERFORMANCE CRITERIA

Elements describe the

Performance criteria describe the performance needed to

essential outcomes.

demonstrate achievement of the element.

1 Apply quality concepts

1.1 Responsibility is taken for quality of own work when providing services or products to meet external and internal customer needs

1.2 Work is completed in accordance with workplace standards as defined in workplace policies and procedures

1.3 Basic quality concepts are applied to work activities

2 Trial improvements

2.1 Improvements to work processes are planned and trialled

2.2 Trials of improvements to work processes are checked for expected outcomes and compliance with workplace requirements

3 Implement improvements

3.1 Improvement initiatives trialled and confirmed as successful are implemented in accordance with workplace procedures

3.2 Work is completed in accordance with workplace policies and procedures

Foundation Skills

Foundation skills essential to performance are explicit in the performance criteria of this unit of competency.

Range of Conditions

Range is restricted to essential operating conditions and any other variables essential to the work environment.

Unit Mapping Information

This unit replaces and is equivalent to TLIJ2001A Apply quality procedures.

Links

Companion Volume Implementation Guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=df441c6e-213d-43e3-874c-0b3f7036d851>