



Australian Government

TLIJ2001 Apply quality procedures

Release: 1

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Modification History

Release 1. This is the first release of this unit of competency in the TLI Transport and Logistics Training Package.

Application

This unit involves the skills and knowledge required to apply quality procedures within work activities and established routine procedures in accordance with relevant regulations and workplace quality standards, to ensure the quality of products and services within the transport and logistics industry.

It includes applying quality concepts, planning and trialling improvements in work processes, and implementing improvements confirmed through the trials.

Work is performed under limited or minimum supervision, generally within a team environment.

No licensing, legislative or certification requirements apply to this unit at the time of publication.

Pre-requisite Unit

Not applicable.

Competency Field

J – Quality

Unit Sector

Not applicable.

Elements and Performance Criteria

ELEMENTS

Elements describe the essential outcomes.

1 Apply quality concepts

PERFORMANCE CRITERIA

Performance criteria describe the performance needed to demonstrate achievement of the element.

1.1 Responsibility is taken for quality of own work when providing services or products to meet external and internal customer needs

1.2 Work is completed in accordance with workplace standards as defined in enterprise policies and procedures

- 1.3 Basic quality concepts are applied to work activities
- 2 Trial improvements**
 - 2.1 Improvements to work processes are planned and trialled
 - 2.2 Trials of improvements to work processes are checked for expected outcomes and compliance with workplace requirements
- 3 Implement improvements**
 - 3.1 Improvement initiatives trialled and confirmed as successful are implemented in accordance with enterprise procedures
 - 3.2 Work is completed in accordance with workplace policies and procedures

Foundation Skills

Foundation skills essential to performance are explicit in the performance criteria of this unit of competency.

Range of Conditions

Range is restricted to essential operating conditions and any other variables essential to the work environment.

Non-essential conditions can be found in the Companion Volume Implementation Guide.

Unit Mapping Information

This unit replaces and is equivalent to TLIJ2001A Apply quality procedures.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=df441c6e-213d-43e3-874c-0b3f7036d851>