Assessment Requirements for TLIE4033 Use communications systems to control tram/light rail operations

Assessment Requirements for TLIE4033 Use communications systems to control tram/light rail operations

Modification History

Release 2. This is the second release of this unit of competency in the TLI Transport and Logistics Training Package:

- Minor grammatical error fixed in PC 3.2
- Minor statement changes in Knowledge Evidence Application
- Minor statement changes in Assessment Conditions.

Release 1. This is the first release of this unit of competency in the TLI Transport and Logistics Training Package.

Performance Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all of the requirements of the elements and performance criteria on at least one occasion and include:

- communicating effectively with others using available communications equipment
- completing relevant documentation
- identifying and reporting problems, faults or malfunctions
- identifying and using required communications technology
- identifying job hazards and taking required action to minimise, control or eliminate identified hazards
- prioritising communications activities depending on operational contingencies, risk situations and environments
- terminating calls in accordance with organisational procedures.

Knowledge Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all of the requirements of the elements and performance criteria and include knowledge of:

- communications systems features
- effective communication techniques including barriers to communication and how to overcome them
- manufacturer operating instructions/guidelines for communications equipment
- problems that can occur when using communications systems and corrective actions
- procedures and protocols for communicating with others
- procedures and protocols for using communications systems during an emergency

- relevant sections of legislated rail safety requirements, codes of practice and/or guidelines
- work health and safety (WHS)/occupational health and safety (OHS) risks and hazards when using communications systems
- workplace communication records.

Assessment Conditions

Assessors must hold credentials specified within the Standards for Registered Training Organisations current at the time of assessment.

Assessment must satisfy the Principles of Assessment and Rules of Evidence and all regulatory requirements included within the Standards for Registered Training Organisations current at the time of assessment.

Assessment must occur in workplace operational situations or, where this is not available, in simulated workplace operational situations that replicate tram/light rail corridor workplace conditions.

Assessment processes and techniques must be appropriate to the language, literacy and numeracy requirements of the work being performed and the needs of the candidate.

Resources for assessment must include:

- a range of relevant exercises, case studies and/or simulations
- relevant and appropriate materials, tools, equipment and personal protective equipment (PPE) currently used in industry
- applicable documentation, including workplace procedures, regulations, rail industry standards, codes of practice and operation manuals.

Links

Companion Volume implementation guides are found in VETNet - https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=df441c6e-213d-43e3-874c-0b3f7036d851