



Australian Government

Assessment Requirements for TLID3048 Pack and unpack furniture and effects

Release: 1

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Modification History

Release 1. This is the first release of this unit of competency in the TLI Transport and Logistics Training Package.

Performance Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all of the requirements of the elements and performance criteria on at least one occasion and include:

- applying precautions and required action to minimise, control or eliminate hazards
- applying relevant legislation, workplace procedures and industry standards
- communicating effectively with others
- interpreting and following operational instructions and prioritising work
- monitoring work activities in terms of planned schedule
- operating and adapting to differences in furniture and effects in accordance with operating procedures
- reading, interpreting and following relevant instructions, procedures, information and signs
- working collaboratively with others when packing and unpacking furniture and effects during a removal
- working systematically with required attention to detail without injury to self or others or damage to goods or equipment.

Knowledge Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all of the requirements of the elements and performance criteria and include knowledge of:

- applicable regulations and legislation such as:
 - relevant state/territory environmental protection legislation
 - relevant state/territory work health and safety (WHS)/occupational health and safety (OHS) legislation
- appropriate loading techniques such as labelling items
- appropriate use of materials and tools
- client service requirements including language, courtesy, behaviour and problem solving

- different locations where work may be conducted:
 - client's home/workplace
 - controlled or open environments
 - exposed conditions
 - restricted spaces
 - vehicle on the road
 - workplace, warehouse or depot
- furniture dismantling and reassembly techniques
- housekeeping standards and procedures during a removal
- methods of securing a load on a removal vehicle
- packing techniques for various types of furniture and effects
- relevant information/documents such as:
 - award, enterprise bargaining agreement and other industrial arrangements
 - client instructions
 - relevant codes of practice
 - emergency procedures
 - industry codes for furniture removal operations
 - manufacturer instructions
 - quality assurance procedures
 - removal documentation
 - standards and certification requirements
 - workplace procedures and policies for packing and unpacking cartons, furniture and effects
- risks when packing, unpacking, dismantling and reassembling furniture and effects during a removal and related precautions to control these risks
- special precautions required for some furniture and effects
- WHS/OHS procedures and guidelines concerning packing, unpacking, disassembling and reassembling furniture and effects
- workplace procedures and policies for packing, unpacking, dismantling and reassembling furniture and effects.

Assessment Conditions

As a minimum, assessors must satisfy applicable regulatory requirements, which include requirements in the *Standards for Registered Training Organisations* current at the time of assessment.

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Assessment must occur in workplace operational situations where it is appropriate to do so;

where this is not appropriate, assessment must occur in simulated workplace operational situations that replicate workplace conditions.

Assessment processes and techniques must be appropriate to the language, literacy and numeracy requirements of the work being performed and the needs of the candidate.

Resources for assessment include:

- a range of relevant exercises, case studies and/or simulations
- applicable documentation including workplace procedures, regulations, load restraint guide, codes of practice and operation manuals
- relevant materials, tools, equipment and personal protective equipment currently used in industry.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=df441c6e-213d-43e3-874c-0b3f7036d851>