



Australian Government

TLIC3042 Operate coach/bus

Release: 2

TLIC3042 Operate coach/bus

Modification History

Release 2. This is the second release of this unit of competency in the TLI Transport and Logistics Training Package:

- Minor grammatical change in PC 4.3
- Minor statement changes in Assessment Conditions.

Release 1. This is the first release of this unit of competency in the TLI Transport and Logistics Training Package.

Application

This unit involves the skills and knowledge required to operate a passenger coach/bus across a variety of contexts.

It includes maintaining systematic and efficient control of all coach/bus functions, monitoring traffic and road conditions, managing coach/bus condition and performance, and effectively managing hazardous situations.

Operation of a passenger coach/bus is performed with limited supervision, and with duty of care responsibility for self and others in achieving the prescribed outcomes.

This unit meets part of the certification requirements for obtaining coach/bus driver accreditation. As requirements may vary between states and territories, people seeking coach/bus accreditation should contact their state/territory regulatory authority.

Pre-requisite Unit

Not applicable.

Competency Field

C – Vehicle Operation

Unit Sector

Not applicable.

Elements and Performance Criteria

ELEMENTS

PERFORMANCE CRITERIA

Elements describe the essential outcomes.

Performance criteria describe the performance needed to demonstrate achievement of the element.

1 Operate coach/bus

- 1.1** Job hazards are identified and required action is taken to minimise, control or eliminate identified hazards
- 1.2** Coach/bus is started, steered, manoeuvred, positioned and stopped in accordance with manufacturer instructions
- 1.3** Engine power is managed to ensure efficiency and performance, and to minimise engine and transmission damage
- 1.4** Engine operation is maintained within the manufacturer specified torque range and temperature by effectively using transmission
- 1.5** Coach/bus braking system is managed and operated to ensure effective control of coach/bus under all conditions
- 1.6** Road and traffic hazards are identified and/or anticipated and avoided or controlled through defensive driving techniques
- 1.7** Coach/bus is driven in reverse, maintaining visibility and achieving accurate positioning in accordance with workplace procedures
- 1.8** Coach/bus is parked, shut down and secured in accordance with manufacturer specifications and workplace procedures
- 1.9** Low risk driving behaviour is applied towards other road users in accordance with workplace procedures

2 Monitor and respond to traffic and road conditions

- 2.1** Efficient route of travel is taken by monitoring and anticipating traffic flows and conditions, road standards and other factors likely to cause delays or route deviations
- 2.2** Traffic and road conditions are constantly monitored and acted on to enable safe operation and to ensure no injury to people or damage to property, equipment, loads and facilities

3 Monitor and maintain coach/bus performance

- 3.1** Coach/bus performance is maintained through pre-operational inspections and checks of coach/bus and

- ancillary equipment
- 3.2** Performance and efficiency of coach/bus operation is monitored during use
 - 3.3** Defective or irregular performance or malfunctions are repaired or reported to appropriate authority in accordance with workplace procedures
 - 3.4** Coach/bus records are maintained/updated and information is processed in accordance with workplace procedures
 - 3.5** Vehicle monitoring devices (such as tachographs) are operated in accordance with workplace procedures
- 4 Operate coach/bus safely**
- 4.1** Passenger positioning and dispersion is undertaken in accordance with manufacturer instructions and workplace procedures
 - 4.2** Coach/bus doors are operated safely for entry and exit from coach/bus in accordance with manufacturer and workplace procedures
 - 4.3** Visual checks are conducted on entry to, exit from bus stop and whilst driving in accordance with workplace procedures
 - 4.4** Vehicle is positioned and moved conveniently and safely for passengers embarking and disembarking in accordance with regulatory and workplace procedures
- 5 Operate coach/bus associated equipment**
- 5.1** Coach/bus associated equipment is operated in accordance with manufacturer and workplace procedures
 - 5.2** Faults with coach/bus associated equipment are reported according to manufacturer and workplace procedures
 - 5.3** Route destination is clearly displayed on vehicle in accordance with workplace procedures
- 6 Provide customer service to passengers on coach/bus**
- 6.1** Comfort and wellbeing of passengers are managed in accordance with workplace instructions
 - 6.2** Lost property is processed in accordance with workplace procedures
 - 6.3** Assistance is provided for identified customer-specific

needs and/or luggage and ancillary equipment requirements in accordance with workplace procedures

Foundation Skills

Foundation skills essential to performance are explicit in the performance criteria of this unit of competency.

Range of Conditions

Range is restricted to essential operating conditions and any other variables essential to the work environment.

Unit Mapping Information

This unit replaces and is equivalent to TLIC3042A Operate coach/bus.

Links

Companion Volume Implementation Guides are found in VETNet -
<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=df441c6e-213d-43e3-874c-0b3f7036d851>