



Australian Government

Assessment Requirements for TLIC3011 Transport passengers with disabilities

Release: 2

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Modification History

Release 2. This is the second release of this unit of competency in the TLI Transport and Logistics Training Package.

- Minor changes to unit Application
- Minor changes to Performance Criteria
- Minor changes to Performance Evidence
- Minor changes to Knowledge Evidence
- Minor changes to Assessment Conditions.

Release 1. This is the first release of this unit of competency in the TLI Transport and Logistics Training Package.

Performance Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all the requirements of the elements and performance criteria on at least one occasion and include:

- applying precautions and required action to minimise, control or eliminate identified hazards
- applying relevant legislation and workplace policies and procedures
- completing relevant workplace documentation
- controlling all functions of the vehicle
- interacting appropriately with passengers who have a disability
- reading, interpreting and following relevant instructions, procedures, information and signs
- responding appropriately to cultural requirements when interacting with others
- working collaboratively and communicating effectively with passengers.

Knowledge Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all the requirements of the elements and performance criteria and include knowledge of:

- duty of care responsibilities when driving vehicles used by passengers who have a disability
- pre-operational checks carried out on vehicle, and ancillary equipment and related action
- procedures for operating ancillary equipment
- relevant anti-discrimination legislation
- relevant state/territory road traffic authority road rules, regulations and licence requirements
- relevant work health and safety (WHS)/occupational health and safety (OHS) and workplace procedures and regulations

- techniques for driving vehicles used by passengers who have a disability
- vehicle and ancillary equipment controls, instruments and indicators, and their use
- vehicle handling procedures
- workplace driving and operational instructions.

Assessment Conditions

Assessors must hold credentials specified within the Standards for Registered Training Organisations current at the time of assessment.

Assessment must satisfy the Principles of Assessment and Rules of Evidence and all regulatory requirements included within the Standards for Registered Training Organisations current at the time of assessment.

Assessment must occur in workplace operational situations where it is appropriate to do so; where this is not appropriate, assessment must occur in simulated workplace operational situations that replicate workplace conditions.

Assessment processes and techniques must be appropriate to the language, literacy and numeracy requirements of the work being performed and the needs of the candidate.

Resources for assessment must include access to:

- a range of relevant exercises, case studies and/or simulations
- a vehicle for practical assessment which must be designed to transport passengers who have a disability
- relevant and appropriate materials, tools, equipment, and personal protective equipment (PPE) currently used in industry
- applicable documentation, including legislation, regulations, codes of practice, workplace procedures and operation manuals.

Links

Companion Volume Implementation Guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=df441c6e-213d-43e3-874c-0b3f7036d851>