Australian Government

TLI50716 Diploma of Bus and Coach Operations

Release 3

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Modification History

Release 3. This is the third release of this qualification in the TLI Transport and Logistics Training Package. The following general elective unit has been added:

- TLIF0014 Monitor the safety of transport activities (Chain of Responsibility).

Release 2. This is the second release of this qualification in the TLI Transport and Logistics Training Package. The following modification has been made:

- Imported Elective units updated.

Release 1. This is the first release of this qualification in the TLI Transport and Logistics Training Package.

Qualification Description

This is a qualification for those engaged in bus and coach operations job roles within the transport and logistics industry.

Job roles

Job roles and titles vary across different sectors. Possible job titles relevant to this qualification include:

- fleet manager
- operations manager
- passenger service delivery manager
- service delivery manager.

No licensing, legislative or certification requirements apply to this qualification at the time of publication.

Entry Requirements

There are no entry requirements for this qualification.

Packaging Rules

A total of **12 units of competency** comprising:

2 core units listed below, **plus**

10 general elective units from the general elective units listed below.

Up to **2 of the general elective units** may be selected from any relevant nationally endorsed Training Package or accredited course. The general elective units must contribute to the vocational outcomes of the qualification.

Where imported units are selected, care must be taken to ensure that all prerequisite units specified are complied with.

Core units

TLIL5057	Maintain, monitor and improve transport operations systems
TLIL5067	Develop a passenger transport plan

General elective units

BSBHRM405	Support the recruitment, selection and induction of staff
BSBMGT402	Implement operational plan
BSBMGT502	Manage people performance
BSBREL402	Build client relationships and business networks
BSBRSK501	Manage risk
BSBWHS521	Ensure a safe workplace for a work area
BSBWOR502	Lead and manage team effectiveness
BSBWRK411	Support employee and industrial relations procedures
SITXMPR004	Coordinate marketing activities
TAEDEL404	Mentor in the workplace
TAETAS501	Undertake organisational training needs analysis
TLIB5010	Plan and implement maintenance schedules
TLIE4013	Apply workplace statistics
TLIF0014	Monitor the safety of transport activities (Chain of Responsibility)
TLIF4064	Manage fatigue management policy and procedures
TLIF4086	Control and coordinate incident responses
TLII5018	Manage customer service
TLIL3003	Conduct induction process

TLIL4005	Apply conflict/grievance resolution strategies
TLIL4033	Promote effective workplace practice
TLIL4036	Develop rosters
TLIL5068	Implement a passenger transport plan
TLIO1002	Follow security procedures when working with passengers and personnel
TLIP5004	Develop a transport and logistics business plan
TLIP5035	Manage budgets and financial plans
TLIP5037	Develop workplace policy and procedures
TLIR5006	Develop, implement and review purchasing strategies
TLIR5014	Manage suppliers
TLIU4001	Implement and monitor environmental protection policies and procedures
TLIX5040	Manage contracted support services

Qualification Mapping Information

This qualification replaces and is equivalent to TLI50713 Diploma of Bus and Coach Operations.

Links

Companion Volume Implementation Guides are found in VETNet - https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=df441c6e-213d-43e3-874c-0b3f7036d851