



Australian Government

TLI21616 Certificate II in Warehousing Operations

Release 3

TLI21616 Certificate II in Warehousing Operations

Modification History

Release 3. This is the third release of this qualification in the TLI Transport and Logistics Training Package. The following units have been updated with new codes:

- TLILIC0003 Licence to operate a forklift truck
- TLILIC0004 Licence to operate an order picking forklift truck

Release 2. This is the second release of this qualification in the TLI Transport and Logistics Training Package. The following units have been updated with new codes:

- TLIB0003 Use and maintain minor mechanical equipment
- TLIE0002 Process workplace documentation.

Release 1. This is the first release of this qualification in the TLI Transport and Logistics Training Package.

Qualification Description

This is a general qualification for the Warehousing and Storage Industry.

It involves a range of tasks involving known routines and procedures, and taking some accountability for the quality of work outcomes.

No licensing legislative or certification requirements apply to this qualification at the time of publication.

Entry Requirements

There are no entry requirements for this qualification.

Packaging Rules

A total of **16 units of competency** comprising:

3 core units listed below **plus**

13 general elective units from the general elective units listed below. Up to **3 of the general elective units** may be selected from any relevant nationally endorsed Training Package or accredited course. The general elective units must contribute to the vocational outcomes of the qualification.

Where imported units are selected, care must be taken to ensure that all prerequisite units specified are complied with.

Core units

TLIF0001	Apply chain of responsibility legislation, regulations and workplace procedures
TLIF1001	Follow work health and safety procedures
TLIL1001	Complete workplace orientation/induction procedures

General elective units

BSBCUS201	Deliver a service to customers
TLIA2003	Connect and disconnect reefer units
TLIA2009	Complete and check import/export documentation
TLIA2011	Package goods
TLIA2012	Pick and process orders
TLIA2013	Receive goods
TLIA2014	Use product knowledge to complete work operations
TLIA2020	Replenish stock
TLIA2021	Despatch stock
TLIA2022	Participate in stocktakes
TLIA2041	Manually sort mail and parcels
TLIA2042	Despatch mail
TLIA2043	Consolidate mail
TLIA2044	Carry out delivery operations
TLIA2045	Process international parcels and letters
TLIA2046	Process parcels and letters
TLIA2047	Stream mail
TLIA3017	Identify products and store to specifications
TLIB0003	Use and maintain minor mechanical equipment
TLIB1028	Maintain and use hand tools

TLIB1030	Undertake general site maintenance
TLIB2001	Check and assess operational capabilities of equipment
TLIB2009	Check conveyor operational status
TLIC1051	Operate commercial vehicle
TLID2003	Handle dangerous goods/hazardous substances
TLID2004	Load and unload goods/cargo
TLID2010	Operate a forklift
TLID2012	Operate specialised load shifting equipment
TLID2013	Move materials mechanically using automated equipment
TLID2016	Load and unload explosives/dangerous goods
TLID2021	Use specialised bulk transfer equipment (dry)
TLID2022	Conduct weighbridge operations
TLID2045	Operate specialised light load shifting equipment
TLID2047	Prepare cargo for transfer with slings
TLIE0002	Process workplace documentation
TLIE2001	Present routine workplace information
TLIE2007	Use communications systems
TLIF2006	Apply accident-emergency procedures
TLIF2010	Apply fatigue management strategies
TLIF2012	Apply safe procedures when handling/transporting dangerous goods or explosives
TLIF2018	Operate firefighting equipment
TLIG2007	Work in a socially diverse environment
TLIH2001	Interpret road maps and navigate pre-determined routes
TLIH2003	Prioritise courier/delivery operations
TLIJ2001	Apply quality procedures

TLIJ2003	Apply grain protection measures
TLIJ2004	Implement grain monitoring measures
TLIK2003	Apply keyboard skills
TLIK2007	Perform electronic data interchange to transmit shipping documentation
TLIK2010	Use infotechnology devices in the workplace
TLIL2008	Complete routine administrative tasks
TLIL2031	Monitor and process attendance records
TLILIC0003	Licence to operate a forklift truck
TLILIC0004	Licence to operate an order picking forklift truck
TLIO2021	Follow security procedures when working with goods and cargo
TLIP2014	Capture records into a records keeping system
TLIP2017	Maintain control of records
TLIP2018	Provide information from and about records
TLIP2024	Conduct financial transactions
TLIP2029	Prepare and process financial documents
TLIP2032	Maintain petty cash account
TLIP2033	Sell products and services
TLIU1009	Monitor plant and equipment in an environmentally sustainable manner
TLIU2012	Participate in environmentally sustainable work practices
TLIW2017	Cut and join materials
TLIW2020	Undertake pallet repairs
TLIW2021	Clean and inspect pallets
TLIW2023	Manufacture pallets using manual methods

Qualification Mapping Information

This qualification replaces but is **not** equivalent to TLI21610 Certificate II in Warehousing Operations.

Links

Companion Volume Implementation Guides are found in VETNet -
<https://vetnet.education.gov.au/Pages/TrainingDocs.aspx?q=df441c6e-213d-43e3-874c-0b3f7036d851>