Australian Government

TLI21221 Certificate II in Driving Operations

Release 1

TLI21221 Certificate II in Driving Operations

Modification History

Release 1. This is first release of this qualification in the TLI Transport and Logistics Training Package.

Qualification Description

This is a qualification for those engaged in driving operation job roles within the transport and logistics industry.

It involves a prescribed range of tasks involving known routines and procedures and taking some accountability for the quality of work outcomes.

Job roles

Job roles and titles vary across different sectors. Possible job titles relevant to this qualification include:

- commercial driver
- courier driver
- light rigid driver
- pickup and delivery driver
- ride share driver
- taxi driver
- tow truck driver.

Successful achievement of the licensing units within the qualification must align with licensing and regulatory requirements applicable to driving and state or territory regulatory requirements.

Entry Requirements

There are no entry requirements for this qualification.

Packaging Rules

A total of **16 units of competency** comprising:

- **5 core units** listed below, **plus**
- **1 licensing/industry elective unit** from the licensing/industry elective units listed below, **plus**
- **10 general elective units** from the general elective units listed below.

Up to **3 of the general elective units** may be selected from any relevant nationally endorsed Training Package or accredited course. The general elective units must contribute to the

vocational outcomes of the qualification.

Where imported units are selected, care must be taken to ensure that all prerequisite units specified are complied with.

Where a prerequisite is attached to a unit it is identified by the symbol ⌞

Core units

TLIB0002	Carry out vehicle inspection
TLID0020	Shift materials safely using manual handling methods
TLIE0009	Carry out basic workplace calculations
TLIF0025	Follow work health and safety procedures
TLIF2010	Apply fatigue management strategies

Licensing/industry elective units

TLIC0014	Drive taxi
TLIC1051	Operate commercial vehicle
TLIC2002	Drive light rigid vehicle
TLILIC2014	Licence to drive a light rigid vehicle

General elective units

TLIA0032	Sort and consolidate mail and parcels
TLIA1001	Secure cargo
TLIB0023	Use communication systems in a taxi
TLIB2079	Set up and secure a towing situation
TLIC0026	Provide wheelchair accessible taxi services to passengers with disabilities
TLIC2049	Operate heavy vehicle on unsealed roads
TLIC3011	Transport passengers with disabilities
TLIC3035	Manage the operation of a tow truck
TLIC3036	Apply safe car driving behaviours
TLID0015	Load and unload goods/cargo
TLIE0002	Process workplace documentation

TLIE1003	Participate in basic workplace communication
TLIE3004	Prepare workplace documents
TLIF0005	Apply a fatigue risk management system
TLIF0009	Ensure the safety of transport activities (Chain of Responsibility)
TLIF2006	Apply accident-emergency procedures
TLIF2019	Ensure a safe on-board passenger and working environment
TLIF3091	Apply awareness of dangerous goods and hazardous materials requirements
TLIH0003	Prioritise courier delivery operations
TLIH0004	Identify major roads, services and attractions
TLIH0005	Interpret road maps and navigate pre-determined routes
TLIH0006	Plan and navigate routes
TLII0005	Apply customer service skills
TLII0006	Provide taxi customer service
TLIJ2001	Apply quality procedures
TLIK2010	Use infotechnology devices in the workplace
TLIL0007	Complete workplace induction procedures
TLIL2060	Complete induction to the transport industry
TLILIC2015	Licence to drive a medium rigid vehicle
TLILIC2016	Licence to drive a heavy rigid vehicle
TLIO0003	Follow security procedures when working with goods and cargo
TLIP0004	Conduct financial transactions and maintain records for a taxi
TLIPC0001	Prepare for work in the road transport industry
TLIPC0004	Complete courier operations
TLIU1009	Monitor plant and equipment in an environmentally sustainable manner

Qualification Mapping Information

This qualification replaces and is not equivalent to TLI21216 Certificate II in Driving Operations.

Links

Companion Volume Implementation Guides are found in VETNet -
https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=df441c6e-213d-43e3-874c-0b3f7036d851