Australian Government

TLI20421 Certificate II in Supply Chain Operations

Release: 3

TLI20421 Certificate II in Supply Chain Operations

Modification History

Release 3. This is the third release of this qualification in the TLI Transport and Logistics Training Package. The following units have been added to general elective units and Job roles have been updated in Description:

- TLID0042 Handle furniture and effects
- TLID0043 Pack and unpack cartons during a removal
- TLIE0009 Carry out basic workplace calculations
- HLTAID011 Provide First Aid

Release 2. This is the second release of this qualification in the TLI Transport and Logistics Training Package. The following units has been updated in the general elective units:

- FBPOPR2077 Operate a bulk dry goods transfer process
- FBPOPR3007 Operate a bulk liquid transfer process
- FBPOPR3008 Load and unload tankers

Release 1. This is the first release of this qualification in the TLI Transport and Logistics Training Package.

Qualification Description

This is a general qualification for supply chain operations.

This qualification is for a person engaged in supply chain operations support who undertakes a range of tasks involving known routines and procedures, with limited individual responsibility.

Job roles

Job roles and titles vary across different sectors. Possible job titles relevant to this qualification include:

- depot yard person
- despatch clerk
- furniture removalist
- inventory clerk
- loader
- pick packer
- reach truck/forklift driver
- receiving clerk
- store person
- transport clerk
- warehouse operator
- yard person

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No licensing, legislative or certification requirements apply to this qualification at the time of publication.

Successful achievement of the licensing units within the qualification must align with licensing and regulatory requirements applicable to driving and state or territory regulatory requirements.

Entry Requirements

There are no entry requirements for this qualification.

Packaging Rules

A total of **14 units of competency** comprising:

- **5 core units** listed below, **plus**
- **9 general elective units** from the general elective units listed below.

Up to **3 of the general elective units** may be selected from any relevant nationally endorsed Training Package. The general elective units must contribute to the vocational outcomes of the qualification.

Where imported units are selected, care must be taken to ensure that all prerequisite units specified are complied with.

Where a prerequisite is attached to a unit it is identified by the symbol ∟

Core units

TLIE1003	Participate in basic workplace communication
TLIF0009	Ensure the safety of transport activities (Chain of Responsibility)
TLIF0025	Follow work health and safety procedures
TLIL0007	Complete workplace induction procedures
TLIX0023	Identify the roles and functions of the supply chain industry

General elective units

BSBINS201	Process and maintain workplace information
BSBOPS203	Deliver a service to customers
BSBOPS305	Process customer complaints
BSBTEC201	Use business software applications
FBPOPR2077	Operate a bulk dry goods transfer process

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FBPOPR3007	Operate a bulk liquid transfer process
FBPOPR3008	Load and unload tankers
HLTAID011	Provide First Aid
TLIA0003	Complete and check import/export documentation
TLIA0005	Connect and disconnect reefer units
TLIA0010	Identify goods and store to specifications
TLIA0019	Despatch stock
TLIA0020	Package goods
TLIA0021	Participate in stocktakes
TLIA0022	Pick and process orders
TLIA0023	Receive goods
TLIA0024	Replenish stock
TLIA0032	Sort and consolidate mail and parcels
TLIA1001	Secure cargo
TLIA2014	Use product knowledge to complete work operations
TLIB0003	Use and maintain minor mechanical equipment
TLIB0005	Operate pooled equipment
TLIB0011	Undertake general site maintenance
TLIB0012	Maintain and use hand tools
TLIB2001	Check and assess operational capabilities of equipment
TLIB2009	Check conveyor operational status
TLIC1051	Operate commercial vehicle
TLID0006	Move materials mechanically using automated equipment
TLID0007	Operate specialised load shifting equipment
TLID0011	Use bulk transfer equipment (dry)
TLID0014	Load and unload explosives/dangerous goods

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TLID0015	Load and unload goods/cargo
TLID0016	Operate a forklift
TLID0020	Shift materials safely using manual handling methods
TLID0021	Store and handle dangerous goods and hazardous substances
TLID0042	Handle furniture and effects
TLID0043	Pack and unpack cartons during a removal
TLID2022	Conduct weighbridge operations
TLID2045	Operate specialised light load shifting equipment
TLID2047	Prepare cargo for transfer with slings
TLIE0002	Process workplace documentation
TLIE0006	Present routine workplace information
TLIE0009	Carry out basic workplace calculations
TLIE2007	Use communications systems
TLIE2029	Conduct workplace information briefings
TLIF0019	Follow vehicle protocols for loading and unloading
TLIF0022	Conduct housekeeping activities
TLIF2006	Apply accident-emergency procedures
TLIF2010	Apply fatigue management strategies
TLIF2012	Apply safe procedures when handling/transporting dangerous goods or explosives
TLIF2018	Operate firefighting equipment
TLIG0003	Work effectively with others in a team
TLIG2007	Work in a socially diverse environment
TLIH0003	Prioritise courier delivery operations
TLIH0005	Interpret road maps and navigate pre-determined routes
TLIJ0001	Apply grain protection measures

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TLIJ0002	Implement grain monitoring measures
TLIJ2001	Apply quality procedures
TLIK0003	Perform electronic data interchange to transmit documentation
TLIK2010	Use infotechnology devices in the workplace
TLIL2008	Complete routine administrative tasks
TLIL2031	Monitor and process attendance records
TLILIC0003	Licence to operate a forklift truck
TLILIC0004	Licence to operate an order picking forklift truck
TLIO0003	Follow security procedures when working with goods and cargo
TLIP0001	Sell products and services
TLIP2024	Conduct financial transactions
TLIP2029	Prepare and process financial documents
TLIU1009	Monitor plant and equipment in an environmentally sustainable manner
TLIU2012	Participate in environmentally sustainable work practices
TLIW0002	Clean and inspect pooled equipment

Qualification Mapping Information

This qualification replaces and is equivalent to TLI20420 Certificate II in Supply Chain Operations.

Links

Companion Volume Implementation Guides are found in VETNet - https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=df441c6e-213d-43e3-874c-0b3f7036d851

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