

# **TAEDEL311 Provide work skill instruction**

Release: 1

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## **Modification History**

| Release | Comments  |
|---------|---|
|         | This version first released with TAE Training and Education Training Package Version 5.0. |
|         | Supersedes and is equivalent to TAEDEL301 Provide work skill instruction.                 |

## **Application**

This unit describes the skills and knowledge required to conduct individual and small group work skill instruction using existing support materials and demonstration of work skills as a training strategy; and assess the success of training and one's own training performance. It focuses on the training being driven by the work process and context.

The unit applies to a person working under supervision as a work skill instructor in a wide range of settings not restricted to training organisations.

No licensing, legislative or certification requirements apply to this unit at the time of publication.

#### **Unit Sector**

Delivery and facilitation

#### **Elements and Performance Criteria**

| ELEMENTS                                  | PERFORMANCE CRITERIA  |
|---|---|
| Elements describe the essential outcomes. | Performance criteria describe the performance needed to demonstrate achievement of the element. |
| 1. Organise instruction and demonstration | 1.1 Gather information about learner characteristics and learning needs                         |
|   | 1.2 Confirm a safe learning environment   |
|   | 1.3 Prepare simple session plan for work skill instruction and demonstration objectives         |
|   | 1.4 Access and review support materials for their suitability and relevance                     |
|   | 1.5 Organise access to physical support material required for instruction and demonstration     |
|   | 1.6 Notify learners of planned work skill instruction   |

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| ELEMENTS                                 | PERFORMANCE CRITERIA  |
|--|---|
| 2. Conduct instruction and demonstration | 2.1 Interact with learners to establish a safe and comfortable learning environment                               |
|  | 2.2 Brief learners on work health and safety (WHS) procedures and requirements prior to, and during, training     |
|  | 2.3 Follow plan for work skill instruction and cover all learning objectives                                      |
|  | 2.4 Use facilitation techniques to structure, pace and enhance learning, and explain and demonstrate work skills  |
|  | 2.5 Apply coaching techniques to assist learning  |
|  | 2.6 Use communication techniques to provide information, engage and instruct learners and demonstrate work skills |
|  | 2.7 Monitor professional relationship with learner, and adjust to suit learner needs                              |
|  | 2.8 Provide opportunities for learners to practise the work skill   |
| 3. Check training performance            | 3.1 Use observation and questioning to check learner acquisition and use of new skills and knowledge              |
|  | 3.2 Provide feedback on learner performance to support learning   |
|  | 3.3 Monitor learner progress and outcomes in consultation with the learner  |
| 4. Review training performance           | 4.1 Gather feedback from learners on work skill instruction according to organisational procedures                |
|  | 4.2 Reflect on own practice in providing instruction and demonstration, and identify strategies for improvement   |
|  | 4.3 Maintain, store and secure learner records, according to organisational and legal requirements                |

# **Foundation Skills**

This section describes those language, literacy, numeracy and employment skills that are essential to performance but not explicit in the performance criteria.

| Skill              | Description  |
|--------------------|--|
| Reading            | Sources and interprets processes and procedures, support materials, and information relevant to providing work instruction |
| Writing            | Completes required workplace documentation using appropriate language and format   |
| Oral communication | Uses communication techniques to build rapport, monitor progress<br>and provide feedback to learners                       |

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| Skill                     | Description  |
|---------------------------|--|
| Numeracy                  | Interprets and uses scheduling and sequencing information, and estimates time  |
| Initiative and enterprise | <ul> <li>Asks questions to clarify understanding, and to provide and seek feedback</li> <li>Identifies and responds to potential risks, problems and opportunities for improvement and considers options for different approaches</li> </ul> |
| Planning and organising   | Organises and completes work according to defined requirements, taking responsibility for some decisions and sequencing tasks to achieve efficient outcomes  |
| Teamwork                  | Builds rapport and establishes productive working relationships to achieve learning outcomes   |

# **Unit Mapping Information**

Supersedes and is equivalent to TAEDEL301 Provide work skill instruction.

### Links

Companion Volume Implementation Guide is found on VETNet - <a href="https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=35337905-785d-4f93-8777-e9991ad4c6c3">https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=35337905-785d-4f93-8777-e9991ad4c6c3</a>

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