



Australian Government

SITSS00027 Visitor Information Services

Release: 1

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Modification History

The version details of this skill set are in the table below. The latest information is at the top.

Version	Comments
1.0	New skill set.

Description

Not applicable.

Pathways Information

Achievement of these units provides credit towards SIT30112 Certificate III in Tourism.

Licensing/Regulatory Information

No licensing, legislative, regulatory or certification requirements apply to this skill set at the time of endorsement.

Skill Set Requirements

Units	Unit Code	Unit Title
	SITTIND201	Source and use information on the tourism and travel industry
	SITTTSL201	Operate an online information system
	SITTTSL202	Access and interpret product information
	SITTTSL302	Provide advice on Australian destinations
	SITXCCS201	Provide visitor information
	SITXCCS303	Provide service to customers

Target Group

Officers within visitor information centres who provide visitor information on the local area.

Suggested words for Statement of Attainment

These units of competency from the SIT12 Tourism, Travel and Hospitality Training Package provide a set of skills to provide visitor information on the local area.