



Australian Government

Assessment Requirements for SITXCOM008 Provide a briefing or scripted commentary

Release: 1

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Modification History

Not applicable.

Performance Evidence

Evidence of the ability to complete tasks outlined in elements and performance criteria of this unit in the context of the job role, and:

- verbally communicate information relating to one or more of the following situations to at least three different groups of people:
 - crowd information session
 - entertainment session
 - product, service or instructional demonstration
 - ride information
 - safety briefing
 - site familiarisation
- use group presentation techniques to enhance each of the above briefings or commentary.

Knowledge Evidence

Demonstrated knowledge required to complete the tasks outlined in elements and performance criteria of this unit:

- group presentation techniques:
 - voice projection
 - body language
 - tonal variety
- how to tailor language to meet different group needs
- sustainability considerations relevant to the presentation and venue:
 - conserving resources
 - observing cultural protocols
 - handling waste
 - minimising negative impact
- health and safety requirements for specific events and locations
- emergency procedures for specific events and locations.

Assessment Conditions

Skills must be demonstrated in an operational business environment. This can be:

- an industry workplace; or
- a simulated industry environment set up for the purposes of assessment.

Assessment must ensure access to:

- scripted commentary and briefing information
- presentation equipment that supports the briefing or scripted commentary
- people to whom the presentation is delivered. These can be:
 - customers in an industry workplace who are assisted by the individual during the assessment process; or
 - individuals who participate in role plays or simulated activities, set up for the purpose of assessment, in a simulated industry environment operated within a training organisation.

Assessors must satisfy the Standards for Registered Training Organisations' requirements for assessors.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=68c40a93-e51d-4e0f-bc06-899dff092694>