



**Australian Government**

# **Assessment Requirements for SITXCOM003 Provide a briefing or scripted commentary**

**Release: 1**

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### **Modification History**

Not applicable.

### **Performance Evidence**

Evidence of the ability to complete tasks outlined in elements and performance criteria of this unit in the context of the job role, and:

- communicate information relating to one or more of the following situations to at least three different groups of people:
  - crowd information session
  - entertainment session
  - product, service or instructional demonstration
  - ride information
  - safety briefing
  - site familiarisation
- use group presentation techniques to enhance each of the above briefings or commentary.

### **Knowledge Evidence**

Demonstrated knowledge required to complete the tasks outlined in elements and performance criteria of this unit:

- group presentation techniques:
  - voice projection
  - body language
  - tonal variety
- how to tailor language to meet different group needs
- sustainability considerations relevant to the presentation and venue:
  - conserving resources
  - observing cultural protocols
  - handling waste
  - minimising negative impact
- health and safety requirements for specific events and locations
- emergency procedures for specific events and locations.

## Assessment Conditions

Skills must be demonstrated in an operational tourism, travel, hospitality or events environment where a presentation would take place. This can be:

- an industry workplace
- a simulated industry environment.

Assessment must ensure access to:

- presentation equipment that supports the briefing or scripted commentary:
  - digital presentations
  - loud speaker
  - microphone
  - monitors
- a group of people to whom the presentation is delivered; these can be:
  - customers in an industry workplace who are assisted by the individual during the assessment process; or
  - individuals who participate in role plays or simulated activities, set up for the purpose of assessment, in a simulated industry environment operated within a training organisation.

Assessors must satisfy the Standards for Registered Training Organisations' requirements for assessors.

## Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=68c40a93-e51d-4e0f-bc06-899dff092694>