



**Australian Government**

# **SITTTOP010 Operate tours in a remote area**

**Release: 1**

# SITTTOP010 Operate tours in a remote area

## Modification History

Not applicable.

## Application

This unit describes the performance outcomes, skills and knowledge required to work on tours visiting remote areas. It requires the ability to use bushcraft and survival skills, operate communications equipment and conduct tours with minimal impact. There is also a focus on the ability to respond to emergency situations.

The unit applies to tour operators taking customers to remote areas. Those experiences may be day or extended tours. Individuals working independently in the field, within established organisational procedures undertake this role.

The skills in this unit must be applied in accordance with Commonwealth and State/Territory legislation, Australian/New Zealand standards and industry codes of practice.

No occupational licensing, certification or specific legislative requirements apply to this unit at the time of publication.

## Pre-requisite Unit

Nil

## Competency Field

Tour Operations

## Unit Sector

Tourism

## Elements and Performance Criteria

### ELEMENTS

*Elements describe the essential outcomes*

1. Use bushcraft and survival techniques.

### PERFORMANCE CRITERIA

*Performance criteria describe the performance needed to demonstrate achievement of the element.*

- 1.1. Identify current remote area hazards, assess risks and action contingency plans to eliminate or control risks.
- 1.2. Read maps and use navigation and communication equipment.
- 1.3. Share bushcraft knowledge with participants to enhance tour experiences and use their help as required.

- 1.4. Use bushcraft and survival techniques in emergency situations to source water, food and shelter and to signal for help or rescue.
2. Operate remote area communications equipment.
  - 2.1. Tune and adjust equipment for clear transmission.
  - 2.2. Obtain and select correct address to make outgoing communication.
  - 2.3. Operate communications equipment according to organisational procedures and safety requirements.
  - 2.4. Relay and receive messages using appropriate volume, tone and radio call signs and conventions.
  - 2.5. Provide appropriate response and information to caller, and confirm that requests have been actioned.
3. Conduct remote area touring activities with minimal impact.
  - 3.1. Conduct tour to ensure minimal negative environmental impacts and maximum comfort and safety of customers.
  - 3.2. Conduct activities according to any special permit requirements and report incidents to the relevant agency.
  - 3.3. Monitor status of culturally or environmentally sensitive areas and report deficiencies or damage to the relevant agency.
  - 3.4. Minimise the effects of noise on local communities.

## Foundation Skills

*Foundation skills essential to performance in this unit, but not explicit in the performance criteria are listed here, along with a brief context statement.*

<b>SKILLS</b>	<b>DESCRIPTION</b>
Oral communication skills to:	<ul style="list-style-type: none"> <li>• use remote area communications equipment clearly and succinctly.</li> </ul>
Numeracy skills to:	<ul style="list-style-type: none"> <li>• calculate distances between various declinational points.</li> </ul>
Problem-solving skills to:	<ul style="list-style-type: none"> <li>• independently respond to varied and unpredictable operational challenges.</li> </ul>
Initiative and enterprise skills to:	<ul style="list-style-type: none"> <li>• apply bushcraft and survival skills to emergency situations and other challenges that arise during tours in remote areas.</li> </ul>
Planning and organising skills to:	<ul style="list-style-type: none"> <li>• coordinate different service and operational elements of a remote area tour.</li> </ul>
Technology skills to:	<ul style="list-style-type: none"> <li>• troubleshoot simple issues with navigation and communications equipment while on tours in remote areas.</li> </ul>

## Unit Mapping Information

Supersedes and is equivalent to SITTTOP005 Operate tours in a remote area.

## Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=68c40a93-e51d-4e0f-bc06-899dff092694>