Australian Government

SITTGDE019 Research and share information on Australian Indigenous cultures

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Modification History

Not applicable.

Application

This unit describes the performance outcomes, skills and knowledge required to research and share information about Australian Indigenous cultures in an appropriate way. It focuses on information that is widely available to the general community.

The unit recognises that there is no single Australian Indigenous culture and emphasises the importance of culturally appropriate behaviour and local community consultation.

This unit applies across many industry sectors. It is particularly relevant to cultural tourism operations and to individuals who work in customer service and guiding roles with differing levels of responsibility. Information could apply to Australian Indigenous communities and cultures across Australia, or to a specific Australian Indigenous community and culture.

Tour guides, residing anywhere in Australia, are required to undertake training and assessment prescribed by Parks Australia to guide within Kakadu and Uluru-Kata Tjuta National Parks in the Northern Territory.

The skills in this unit must be applied in accordance with Commonwealth and State/Territory legislation, Australian/New Zealand standards and industry codes of practice.

When working in Queensland, all guides, regardless of their place of residence, are subject to the Queensland Tourism Services Act 2003.

No other occupational licensing, certification or specific legislative requirements apply to this unit at the time of publication.

Pre-requisite Unit

Nil

Competency Field

Guiding

Unit Sector

Tourism

Elements and Performance Criteria

ELEMENTS	PERFORMANCE CRITERIA

Elements describe the essential outcomes	*Performance criteria describe the performance needed to demonstrate achievement of the element.*
1. Research general information on Australian Indigenous cultures.	1.1. Identify key information sources on Australian Indigenous cultures.
	1.2. Select and use formal and informal research techniques to access current, accurate and relevant information about Australian Indigenous cultures.
	1.3. Obtain information in a culturally appropriate way.
2. Share general information on Australian Indigenous cultures.	2.1. Identify and use Australian Indigenous interpreters where required.
	2.2. Provide guidance to customers on appropriate behaviour when interacting with Australian Indigenous people.
	2.3. Share clear and accurate information on Australian Indigenous cultures to enhance cultural awareness, ensuring acknowledgment of the diversity of cultures.
	2.4. Share information in a manner respectful of local community values and customs.
	2.5. Answer questions according to community wishes about what information can be shared.
	2.6. Respond to culturally inappropriate behaviour by customers to minimise the likelihood of causing offence.

Foundation Skills

Foundation skills essential to performance in this unit, but not explicit in the performance criteria are listed here, along with a brief context statement.

SKILLS	DESCRIPTION
Writing skills to:	• make notes about Australian Indigenous culture to share with others.
Learning skills to:	• develop own knowledge and understanding of Australian Indigenous cultures.
Teamwork skills to:	• work respectfully with Australian Indigenous interpreters and Australian Indigenous communities or with those who are authorised by elders on behalf of the community with regard to the preparation of appropriate information and activities.

Unit Mapping Information

Supersedes and is equivalent to SITTGDE007 Research and share general information on Australian Indigenous cultures.

Links

Companion Volume implementation guides are found in VETNet - https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=68c40a93-e51d-4e0f-bc06-899dff092694