



Australian Government

**Assessment Requirements for SITTGDE018
Develop and maintain the general and
regional knowledge required by guides**

Release: 1

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Modification History

Not applicable.

Performance Evidence

Evidence of the ability to complete tasks outlined in elements and performance criteria of this unit in the context of the job role, and:

- research and develop a series of three individual presentations for use in a guiding activity
- the above individual presentations must:
 - include a broad range of information on the subject area
 - use credible and reliable sources of information
 - relate to different subject areas from the aspects of Australia including general and specific aspects of local region listed in the knowledge evidence
 - incorporate interpretive themes and messages adapted to the needs of different groups
 - organise information in a logical and suitable manner for presentation.

Knowledge Evidence

Demonstrated knowledge required to complete the tasks outlined in elements and performance criteria of this unit:

- role of interpretation in creating a powerful customer experience
- information sources frequently used by guides
- aspects of Australia including general and specific aspects of local region covering:
 - agriculture
 - architecture
 - cultural elements
 - Australian Indigenous culture
 - current events in Australia and the local region
 - economy
 - flora, fauna and the environment
 - food and drinks
 - local dishes and produce
 - geography and climate
 - government and politics
 - history
 - shopping
 - sport

- local tourism services and facilities
- methods used to organise information:
 - chronologies
 - customer profiles:
 - interest profiles for particular age groups and nationalities
 - special interest groups
 - specific touring route or location information
 - storylines
 - themes or character-based note.

Assessment Conditions

Skills must be demonstrated in an operational guiding environment. This can be:

- an industry workplace; or
- a simulated industry environment or activity, set up for the purposes of assessment.

Assessment must ensure access to:

- current sources of information used by guides
- equipment used to source, record and store information:
 - computer and software
 - internet
 - data storage equipment.

Assessors must satisfy the Standards for Registered Training Organisations' requirements for assessors and have worked in industry for at least three years where they have applied the skills and knowledge of this unit of competency.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=68c40a93-e51d-4e0f-bc06-899dff092694>