



Australian Government

SITSS00082 Essential Business Skills for a Restaurant Manager

Release 1

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Modification History

Not applicable.

Description

A set of skills to equip individuals to manage a restaurant.

Pathways Information

Achievement of these units provides credit towards qualifications in the SIT Tourism, Travel and Hospitality Training Package and the BSB Business Services Training Package.

Licensing/Regulatory Information

Certification requirements apply at a state and territory level to individuals involved in the sale, service, and promotional service of alcohol in licenced premises. Certification requirements also apply to the licensee who is ultimately responsible for responsible service of alcohol (RSA) management.

Those developing training to support RSA must consult the relevant state or territory liquor licensing authority to determine any accreditation arrangements for courses, trainers and assessors.

Certification requirements also apply at a state and territory level to individuals involved in food handling.

Food safety legislative and knowledge requirements may differ across borders. Those developing training to support the food safety training must consult the relevant state or territory food safety authority to determine any accreditation arrangements for courses, trainers and assessors.

Skill Set Requirements

Unit code	Unit title
BSBOPS502	Manage business operational plans
SITHFAB021	Provide responsible service of alcohol
SITXCCS016	Develop and manage quality customer service practices
SITXFSA005	Use hygienic practices for food safety
SITXHRM009	Lead and manage people

SITXHRM010	Recruit, select and induct staff
SITXWHS007	Implement and monitor work health and safety practices

Target Group

This skill set is for restaurant managers with operational and service skills who require management skills to operate a restaurant.

Suggested words for Statement of Attainment

These units of competency from the SIT Tourism, Travel and Hospitality Training Package and Business Services Training Package provide a set of skills for restaurant management.