



Australian Government

SITSS00039 Mentoring and Supervision

Release 1

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Modification History

Not applicable.

Description

A set of mentoring and supervision skills to equip individuals for work in any sector of the tourism, travel and hospitality industry.

Pathways Information

Achievement of these units provides credit towards qualifications in tourism, travel, hospitality, events, holiday parks and resorts in the SIT Tourism, Travel and Hospitality Training Package.

Licensing/Regulatory Information

No occupational licensing, certification or specific legislative requirements apply to this skill set at the time of publication.

Skill Set Requirements

Unit code	Unit title
SITXCOM005	Manage conflict
SITXHRM001	Coach others in job skills
SITXHRM003	Lead and manage people
SITXMGT001	Monitor work operations

Target Group

This skill set is for those tourism, travel and hospitality industry personnel with operational skills who require mentoring and supervisory skills.

Suggested words for Statement of Attainment

These units of competency from the SIT Tourism, Travel and Hospitality Training Package provide a set of mentoring and supervisory skills to work in the tourism, travel and hospitality industry.