



Australian Government

Assessment Requirements for SITHIND005

Use hygienic practices for hospitality service

Release: 1

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Modification History

Not applicable.

Performance Evidence

Evidence of the ability to complete tasks outlined in elements and performance criteria of this unit in the context of the job role, and:

- integrate at least six personal hygiene practices in day-to-day preparation for work
- check at least two of the following for contamination and cleanliness during day-to-day work functions and adjust as required:
 - hands
 - uniform
 - clothing
- personal protective equipment.

Knowledge Evidence

Demonstrated knowledge required to complete the tasks outlined in elements and performance criteria of this unit:

- reasons for maintaining personal hygiene in hospitality service environments:
 - reduction of, and healing from, personal illness
 - optimal health and sense of wellbeing
 - social acceptance
 - prevention of spread of illness to others
 - maintenance of organisation image and service standards
- personal hygiene practices to care for own health and wellbeing prior to and during service periods:
 - bathing or showering
 - brushing and flossing teeth and using mouthwash
 - cutting or manicuring finger nails
 - treating skin allergies, conditions or wounds
 - using deodorant
 - using hand sanitiser
 - washing clothes regularly
 - washing hands regularly
 - washing scalp and hair
 - wearing clean bandages on wounds

- wearing clean clothing and personal protective equipment
- ways of transferring micro-organisms and spreading airborne and infectious diseases and illness to self and others
- hand washing techniques and when they must be used, including after:
 - contact with items, including linens contaminated with human waste, blood and body secretions
 - coughing
 - eating and drinking
 - scratching skin
 - smoking
 - sneezing and blowing the nose
 - spitting
 - touching the hair, scalp or any wound
 - using the toilet
- hygiene hazards and processes for addressing or reporting:
 - lack of:
 - clean linen
 - hygiene signage
 - personal protective equipment
 - observing others using unhygienic practices
 - unclean:
 - hand washing facilities
 - public areas
 - staff amenity areas
 - toilets
 - workstations
- employee responsibilities in following hygienic practices and maintaining the hygiene of the workplace.

Assessment Conditions

Skills must be demonstrated in a hospitality industry service environment. This can be:

- an industry workplace; or
- a simulated industry environment set up for the purposes of assessment.

Assessment must ensure access to:

- organisational specifications:
 - guidelines relating to personal hygiene and presentation requirements
 - guidelines relating to workplace hygiene standards and hazards.

Assessors must satisfy the Standards for Registered Training Organisations' requirements for assessors.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=68c40a93-e51d-4e0f-bc06-899dff092694>