Australian Government

SITHGAM012 Conduct Roulette games

Release: 1

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Modification History

Not applicable.

Application

This unit describes the performance outcomes, skills and knowledge required to operate the Roulette wheel, accept wagers and pay out winnings with a focus on specific game rules.

Those developing training to support this unit must consult the relevant state or territory gaming regulatory authority to determine accreditation arrangements for training organisations, courses and trainers and assessors.

The unit applies to dealers who work in licensed casinos. Dealers work with some supervision and guidance from others within predefined procedures and rules. The unit could also apply to casino personnel who supervise the operation of table games, such as the pit boss and pit manager.

In many states and territories, legislation stipulates that all gaming workers must receive training in the responsible conduct of gambling. This is covered in SITHGAM001 Provide responsible gambling services.

Under some state or territory legislation, personnel who conduct table games within a licensed casino must also hold an individual or occupational gaming licence and achieve competence in units that cover the conduct of the particular table games they operate. This is one of a suite of units that may have to be achieved to comply with their occupational licence.

Pre-requisite Unit

SITHGAM001 Provide responsible gambling services

Competency Field

Gaming

Unit Sector

Hospitality

Elements and Performance Criteria

ELEMENTS	PERFORMANCE CRITERIA
Elements describe the essential outcomes.	Performance criteria describe the performance needed to demonstrate achievement of the element.
1. Open table.	1.1.Check approved equipment is on the table and in working

	order and positioned according to organisational rules and procedures.
	1.2. Check drop box is attached to table and correct game/table number is reflected.
	1.3. Open and balance chip float according to approved documentation and organisational procedures.
	1.4. Identify and report variances in chip float.
2. Handle chips efficiently and effectively.	2.1. Handle chips according to chip work procedures.
	2.2. Use correct chip and stack values when accepting wagers and paying winnings.
	2.3. Maintain chip float in an orderly manner during game operation.
3. Operate Roulette games.	3.1. Make Roulette announcements and hand signals.
	3.2. Spin wheel and ball according to game rules, organisational procedures and variations.
	3.3. Spin ball to complete at least the minimum revolutions as stated in organisational procedures.
	3.4. Spin the ball in both directions on a left and right handed wheel.
	3.5. Operate Roulette equipment according to design functions and manufacturer instructions.
	3.6. Conduct game at appropriate pace according to organisational standards.
4. Accept wagers and pay winnings.	4.1. Accept or refuse permitted wagers according to organisational procedures and variations.
	4.2. Determine winning and losing wagers.
	4.3. Identify and remove losing wagers according to organisational procedures.
	4.4. Pay and witness winnings according to organisational procedures.
	4.5. Conduct financial transactions according to organisational procedures.
5. Deal with gaming irregularities.	5.1. Identify and respond to irregularities or non-compliance according to organisational procedures and approved game rules.
	5.2. Recognise emergency and potential emergency situations promptly and take required action within scope of individual responsibility and according to organisational procedures.
6. Monitor and respond to suspicious play or behaviour during gaming activities.	6.1. Monitor gaming activity for indicators of suspicious play or behaviour.
	6.2. Follow organisation procedures and approved rules for

	handling suspicious activity.
	6.3. Maintain integrity of the game according to the approved rules of the game.
7. Work at the table safely.	7.1. Maintain correct posture and stance at the gaming table during game operation.
	7.2. Use correct stretches and exercises at appropriate times according to organisational work health and safety requirements.
	7.3. Identify indicators where customer verbal or non-verbal behaviour may adversely affect own mental or physical wellbeing and apply organisational procedures in response.
8. Close table.	8.1. Notify table closure according to approved organisational rules and procedures.
	8.2. Reconcile chip float and document the count according to organisational procedures.
	8.3. Account for and secure table gaming equipment according to approved procedures.

Foundation Skills

Foundation skills essential to performance in this unit, but not explicit in the performance criteria are listed here, along with a brief context statement.

SKILLS	DESCRIPTION
Reading skills to:	• read and interpret documentation associated with financial transactions • read game signage.

Writing skills to:	• complete documents associated with:
	  • financial transactions
	  • equipment and logs.

Oral communication skills to:	• make clear gaming announcements.
Numeracy skills to:	• count, reconcile and document the chip float • calculate wagers • process winnings and other financial transactions.
Learning skills to:	• integrate knowledge of Roulette rules, permitted variations, and organisation-specific procedures across multiple games.
Problem-solving skills to:	• identify and respond to gaming irregularities and suspicious play or behaviour.

Teamwork skills to:	• communicate with dealers and management.
Self-management skills to:	• use correct spinning techniques according to organisational work health and safety requirements.
Technology skills to:	• use automated table operations management (ATOM) and chipping machines.

Unit Mapping Information

No equivalent unit.

Links

Companion Volume implementation guides are found in VETNet - https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=68c40a93-e51d-4e0f-bc06-899dff092694