



**Australian Government**

# **SITHFAB031 Provide advice on beers, spirits and liqueurs**

**Release: 1**

# SITHFAB031 Provide advice on beers, spirits and liqueurs

## Modification History

Not applicable.

## Application

This unit describes the performance outcomes, skills and knowledge required to evaluate a range of local and imported beers, spirits and liqueurs; provide advice to customers on their selection; and continuously extend personal product knowledge.

The unit applies to hospitality, retail, breweries and wholesale organisations that sell beers, spirits and liqueurs.

It applies to personnel who operate independently or with limited guidance from others and who have substantial specialist knowledge of beers, spirits and liqueurs. This includes beverage sales consultants, bar specialists, sommeliers, and senior bar and food and beverage attendants.

The sale and service of alcohol is subject to the provisions of Responsible Service of Alcohol (RSA) law in each state and territory of Australia.

The skills in this unit must be applied in accordance with Commonwealth and State/Territory legislation, Australian/New Zealand standards and industry codes of practice.

No occupational licensing, certification or specific legislative requirements apply to this unit at the time of publication.

## Pre-requisite Unit

SITHFAB021 Provide responsible service of alcohol

## Competency Field

Food and Beverage

## Unit Sector

Hospitality

## Elements and Performance Criteria

### ELEMENTS

*Elements describe the essential outcomes*

1. Evaluate beers, spirits

### PERFORMANCE CRITERIA

*Performance criteria describe the performance needed to demonstrate achievement of the element.*

1.1. Identify and examine the characteristics of Australian and imported beers, spirits and liqueurs using sensory evaluation

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| and liqueurs.  | techniques.   |
|  | 1.2. Review other information about beers, spirits and liqueurs to complement sensory evaluation process.                         |
|  | 1.3. Develop informed opinions about beers, spirits and liqueurs to support work as a beverage specialist.                        |
| 2. Handle, store and monitor beers, spirits and liqueurs.      | 2.1. Store and cellar products according to particular requirements for different beers, spirits and liqueurs.                    |
|  | 2.2. Monitor product quality and recognise impaired quality of beers, spirits and liqueurs.                                       |
|  | 2.3. Resolve issues with beverage quality through corrective action.  |
| 3. Advise customers on beers, spirits and liqueurs.            | 3.1. Provide accurate advice about Australian and imported beers, spirits and liqueurs to customers.                              |
|  | 3.2. Discuss different styles and features of beers, spirits and liqueurs, taking account of customer level of knowledge.         |
|  | 3.3. Determine business considerations when providing advice and make adjustments accordingly.                                    |
|  | 3.4. Assist customers in selecting beverages according to taste, price preferences and other specific customer needs.             |
| 4. Extend and update knowledge of beers, spirits and liqueurs. | 4.1. Conduct formal and informal research to access current, accurate and relevant information about beers, spirits and liqueurs. |
|  | 4.2. Identify customer taste trends based on customer contact and workplace interactions.   |
|  | 4.3. Source information on current and emerging beverage service trends and customer preferences.                                 |
|  | 4.4. Provide informed input about beers, spirits and liqueurs to support organisational activities.                               |

## Foundation Skills

*Foundation skills essential to performance in this unit, but not explicit in the performance criteria are listed here, along with a brief context statement.*

### SKILLS

### DESCRIPTION

- |                           |  |
|---------------------------|--|
| Reading skills to:        | <ul style="list-style-type: none"> <li>• comprehend detailed product information, promotional material and reviews about beers, spirits and liqueurs.</li> </ul> |
| Writing skills to:        | <ul style="list-style-type: none"> <li>• summarise notes, and record information in basic documents, information sheets and files.</li> </ul>                    |
| Oral communication skills | <ul style="list-style-type: none"> <li>• discuss and debate different ideas and opinions about products.</li> </ul>  |

to:

- Learning skills to:
- review own knowledge of beers, spirits and liqueurs and participate in activities to continuously update knowledge.
- Planning and organising skills to:
- schedule regular checks on the storage of beverage products.
- Self-management skills to:
- take responsibility for sourcing and updating current and emerging product information.

## Unit Mapping Information

Supersedes and is equivalent to SITHFAB011 Provide advice on beers, spirits and liqueurs.

## Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=68c40a93-e51d-4e0f-bc06-899dff092694>