Australian Government

SIT30316 Certificate III in Guiding

Release 2

INDUSTRY
SKILLS
COUNCILS
Creating Australia's Future

SIT30316 Certificate III in Guiding

Modification History

Release	Comments
Release 2	Updated superseded SIR units

Qualification Description

This qualification reflects the role of individuals who use a range of well-developed guiding skills combined with a substantial depth of subject matter knowledge to deliver tours. They work with some independence and under limited supervision using discretion and judgement to resolve problems.

This qualification provides a pathway to work as a guide in many tourism industry sectors. Guides at this level usually work in particular areas or sites, including attractions, cultural and heritage sites, tourist precincts, marine and national parks, wineries, or on board day or extended cruise vessels.

Possible job titles include:

- cultural guide
- heritage guide
- historical guide
- interpretive guide
- museum guide
- nature-based site guide
- site guide
- tour guide
- walking guide
- winery guide.

No occupational licensing, certification or specific legislative requirements apply to this qualification at the time of publication.

Entry Requirements

There are no entry requirements for this qualification.

Packaging Rules

13 units must be completed:

- 9 core units
- 4 elective units, consisting of:
    - 2 units from the list below
    - 2 units from the list below, elsewhere in the SIT Training Package, or any other current Training Package or accredited course.

The selection of electives must be guided by the job outcome sought, local industry requirements and the complexity of skills appropriate to the AQF level of this qualification.

Core units

HLTAID003	Provide first aid
SITTGDE002	Work as a guide
SITTGDE004	Lead tour groups
SITTGDE005	Prepare and present tour commentaries or activities
SITTGDE006	Develop and maintain the general and regional knowledge required by guides
SITXCCS006	Provide service to customers
SITXCOM002	Show social and cultural sensitivity
SITXWHS001	Participate in safe work practices
SITXWHS002	Identify hazards, assess and control safety risks

Elective units

Communication and Teamwork

SITXCOM004	Address protocol requirements

Environmental Sustainability

BSBSUS201	Participate in environmentally sustainable work practices

Finance

SITXFIN001	Process financial transactions

Food and Beverage

SITHFAB002	Provide responsible service of alcohol
SITHFAB009	Conduct a product tasting for alcoholic beverages
SITHFAB012	Provide advice on Australian wines
SITHFAB014	Provide table service of food and beverage
SITXFSA001	Use hygienic practices for food safety

Guiding

SITTGDE001	Interpret aspects of local Australian Indigenous culture
SITTGDE003	Provide arrival and departure assistance
SITTGDE007	Research and share information on Australian Indigenous cultures
SITTGDE008	Prepare specialised interpretive content on flora, fauna and landscape
SITTGDE009	Prepare specialised interpretive content on marine environments
SITTGDE010	Prepare specialised interpretive content on cultural and heritage environments

Human Resource Management

| SITXHRM001 | Coach others in job skills |

Languages other than English

SITXLAN002	Conduct routine oral communication in a language other than English
SITXLAN003	Conduct oral communication in a language other than English
SITXLAN004	Conduct complex oral communication in a language other than English
SITXLAN005	Read and write information in a language other than English
SITXLAN006	Read and write documents in a language other than English

Merchandising and Sales

SIRXMER201   Merchandise products

SIRXSLS001   Sell to the retail customer

SIRXPDK001   Advise on products and services

Tourism Sales and Operations

SITTTSL002   Access and interpret product information

SITTTSL004   Provide advice on Australian destinations

Working in Industry

SITTIND001   Source and use information on the tourism and travel industry

Qualification Mapping Information

SIT30513 Certificate III in Guiding

Links

Companion Volume Implementation Guide: - http://www.serviceskills.com.au/resources