SIT30316 Certificate III in Guiding

Release 2
SIT30316 Certificate III in Guiding

Modification History

<table>
<thead>
<tr>
<th>Release</th>
<th>Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>Release 2</td>
<td>Updated superseded SIR units</td>
</tr>
</tbody>
</table>

Qualification Description

This qualification reflects the role of individuals who use a range of well-developed guiding skills combined with a substantial depth of subject matter knowledge to deliver tours. They work with some independence and under limited supervision using discretion and judgement to resolve problems.

This qualification provides a pathway to work as a guide in many tourism industry sectors. Guides at this level usually work in particular areas or sites, including attractions, cultural and heritage sites, tourist precincts, marine and national parks, wineries, or on board day or extended cruise vessels.

Possible job titles include:

- cultural guide
- heritage guide
- historical guide
- interpretive guide
- museum guide
- nature-based site guide
- site guide
- tour guide
- walking guide
- winery guide.

No occupational licensing, certification or specific legislative requirements apply to this qualification at the time of publication.

Entry Requirements

There are no entry requirements for this qualification.
Packaging Rules

13 units must be completed:

- 9 core units
- 4 elective units, consisting of:
  - 2 units from the list below
  - 2 units from the list below, elsewhere in the SIT Training Package, or any other current Training Package or accredited course.

The selection of electives must be guided by the job outcome sought, local industry requirements and the complexity of skills appropriate to the AQF level of this qualification.

Core units

- HLTAID003 Provide first aid
- SITTGDE002 Work as a guide
- SITTGDE004 Lead tour groups
- SITTGDE005 Prepare and present tour commentaries or activities
- SITTGDE006 Develop and maintain the general and regional knowledge required by guides
- SITXCCS006 Provide service to customers
- SITXCOM002 Show social and cultural sensitivity
- SITXWHS001 Participate in safe work practices
- SITXWHS002 Identify hazards, assess and control safety risks

Elective units

Communication and Teamwork

- SITXCOM004 Address protocol requirements

Environmental Sustainability

- BSBSUS201 Participate in environmentally sustainable work practices

Finance

- SITXFIN001 Process financial transactions

Food and Beverage
SITHFAB002  Provide responsible service of alcohol
SITHFAB009  Conduct a product tasting for alcoholic beverages
SITHFAB012  Provide advice on Australian wines
SITHFAB014  Provide table service of food and beverage
SITXFSA001  Use hygienic practices for food safety

Guiding

SITTGDE001  Interpret aspects of local Australian Indigenous culture
SITTGDE003  Provide arrival and departure assistance
SITTGDE007  Research and share information on Australian Indigenous cultures
SITTGDE008  Prepare specialised interpretive content on flora, fauna and landscape
SITTGDE009  Prepare specialised interpretive content on marine environments
SITTGDE010  Prepare specialised interpretive content on cultural and heritage environments

Human Resource Management

SITXHRM001  Coach others in job skills

Languages other than English

SITXLAN002  Conduct routine oral communication in a language other than English
SITXLAN003  Conduct oral communication in a language other than English
SITXLAN004  Conduct complex oral communication in a language other than English
SITXLAN005  Read and write information in a language other than English
SITXLAN006  Read and write documents in a language other than English
Merchandising and Sales

SIRXMER201 Merchandise products
SIRXSL001 Sell to the retail customer
SIRXPDK001 Advise on products and services

Tourism Sales and Operations

SITTTSL002 Access and interpret product information
SITTTSL004 Provide advice on Australian destinations

Working in Industry

SITTIND001 Source and use information on the tourism and travel industry

Qualification Mapping Information

SIT30513 Certificate III in Guiding

Links