



**Australian Government**

**Assessment Requirements for  
SISXMGTT001 Develop and maintain  
stakeholder relationships**

**Release: 1**

# Assessment Requirements for SISXMGT001 Develop and maintain stakeholder relationships

## Modification History

Not applicable.

## Performance Evidence

Evidence of the ability to complete tasks outlined in elements and performance criteria of this unit in the context of the job role, and:

- develop, implement and evaluate strategies to promote effective stakeholder relationships with at least two of the following stakeholder types:
  - government agencies
  - funding agencies
  - community organisations
  - peak bodies
  - boards of management
  - enterprises
  - industry associations
- select and use at least three different techniques and methods for stakeholder communication.

## Knowledge Evidence

Demonstrated knowledge required to complete the tasks outlined in elements and performance criteria of this unit:

- key stakeholders likely to impact the organisation and the types of strategies and communication methods for building relationships, as specified in the Performance Evidence
- roles and functions of different stakeholders in the industry and how these are changing in relation to:
  - funding
  - management
  - decision-making
  - sponsorship
- organisational policies and procedures for stakeholder relationship management:
  - stakeholder consultation and engagement
  - communication protocols and methods for different situations
  - evaluation measures and criteria
  - conflict resolution procedures

- information management and security
- strengths and weaknesses of different types of stakeholder communication
- barriers to effective communication with stakeholders and ways to respond
- information and resources of stakeholders:
  - facilities
  - equipment
  - grants or funding
  - personnel
  - services
- legislative requirements relating to communication of information.

## Assessment Conditions

Skills must be demonstrated in:

- a workplace or simulated industry environment.

Assessment must ensure use of:

- legislative information related to communication of information
- information about stakeholder groups / organisations
- individuals and groups with whom the candidate builds relationships; these can be:
  - individuals in industry organisations, or
  - individuals who participate in project activities, role plays or simulated activities, set up for the purpose of assessment, within a training organisation.

Assessment activities that allow the individual to:

- plan and implement strategies over time.

Assessors must satisfy the Standards for Registered Training Organisations' requirements for assessors.

## Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=1ca50016-24d2-4161-a044-d3faa200268b>