



Australian Government

Assessment Requirements for SISXCAI006 Facilitate groups

Release: 1

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Modification History

Not applicable.

Performance Evidence

Evidence of the ability to complete tasks outlined in elements and performance criteria of this unit in the context of the job role, and:

- facilitate the effective functioning of at least three groups, and develop strategies to resolve problems:
 - group and individual goals that the individual has identified and clarified
 - group members who have diverse styles, aspirations, cultures and perspectives
- use the following techniques to assist each group to facilitate optimum outcomes:
 - task allocation
 - mentoring
- provide opportunities to encourage groups to openly propose, discuss and resolve issues through:
 - group management skills
 - group decision making
 - listening skills
 - negotiation techniques
 - defining roles and responsibilities.

Knowledge Evidence

Demonstrated knowledge required to complete the tasks outlined in elements and performance criteria of this unit:

- factors that contribute to optimal performance:
 - mentoring
 - task allocation
- group dynamics and interactions that influence the attitudes and behaviours of others
- stages of group development to enable effective and constructive group support:
 - forming
 - norming
 - storming
 - performing
 - adjourning
- leadership styles, categories and types, appropriate to a range of group situations
- collaborative approaches to develop effective working relationships:

- group management skills
- group decision making
- listening skills
- negotiation techniques
- defining roles and responsibilities
- barriers to effective group development and performance:
 - conflict of interest
 - conflict between individuals and group goals
 - personality clashes
 - poor communication skills
 - lack of group cohesion and commitment to goals
 - poorly defined roles and responsibilities
- facilitation techniques to assist the group to obtain the best outcomes.

Assessment Conditions

Skills must be demonstrated in:

- a sport, fitness or recreation environment with access to participants. This can be a workplace or simulated environment.

Assessment activities that allow the individual to:

- plan and facilitate effective group functioning for a diverse group of clients
- apply effective conflict-resolution techniques.

Assessors must satisfy the Standards for Registered Training Organisations' requirements for assessors.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=1ca50016-24d2-4161-a044-d3faa200268b>