



Australian Government

Credit arrangements for SIR Retail Services Training Package

Release 6.0

SIR Retail Services Training Package

Modification History

| Release | Release Date | Comments |
|--------------------|---------------------|---|
| Release 6.0 | April 2021 | <p>Release 6.0 SIR Training Package includes:</p> <p>Three reviewed qualifications:</p> <ul style="list-style-type: none"> • SIR40116 Certificate IV in Community Pharmacy • SIR40316 Certificate IV in Retail Management • SIR50116 Diploma of Retail Leadership. <p>One new unit of competency:</p> <ul style="list-style-type: none"> • SIRXCEG009 Manage workplace responses to disrespectful aggressive or abusive customer behaviour <p>Four new skill sets:</p> <ul style="list-style-type: none"> • SIRSS00032 Manage Workplace Responses to Disrespectful Aggressive or Abusive Customer Behaviour Skill Set. • SIRSS00033 Facilitate and supervise WHS in Retail Skill Set • SIRSS00034 Supervise and Manage WHS in Retail Skill Set • SIRSS00035 Retail Leadership Transition Skill Set. |
| Release 5.1 | March 2021 | <p>Minor upgrade: In response to Skills Reform Ministerial Statement - 9 October 2020, modifications include the removal of unused units of competency from the SIR Training Package:</p> <p>Units removed:</p> <ul style="list-style-type: none"> • SIRWFIN001 Complete debtor processes • SIRXSLS005 Plan to trade internationally • SIRXMKT004 Undertake digital marketing activities |
| Release 5.0 | October 2020 | <p>Release 5.0 SIR Training Package includes:</p> <p>One new Unit of Competency and associated Assessment Requirements:</p> <ul style="list-style-type: none"> • SIRXCEG008 Manage disrespectful, aggressive or abusive customers <p>10 new Skill Sets in Retail and Community Pharmacy</p> <p>New release of the following qualifications, with the new Unit of Competency packaged in the electives:</p> <ul style="list-style-type: none"> • SIR20116 Certificate II in Community Pharmacy |

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| | | <ul style="list-style-type: none"> • SIR20216 Certificate II in Retail Services • SIR30116 Certificate III in Community Pharmacy • SIR30216 Certificate III in Retail • SIR40116 Certificate IV in Community Pharmacy • SIR40316 Certificate IV in Retail Management. |
| Release 4.0 | September 2019 | <p>Fourth release of the SIR Retail Services Training Package includes Seven new Units of Competency and associated Assessment Requirements for Online & Social Media:</p> <ul style="list-style-type: none"> • SIRXOSM001 Identify and review social media and online platforms for organisational use • SIRXOSM002 Maintain ethical and professional standards when using social media and online platforms • SIRXOSM003 Use social media and online tools • SIRXOSM004 Analyse performance of social media and online business tools • SIRXOSM005 Develop a basic website for customer engagement • SIRXOSM006 Develop and manage social media and online strategies • SIRXOSM007 Manage risk to organisational reputation in an online setting. <p>Four new Skill Sets for Online & Social Media.</p> <p>New release of the following qualifications, with the Online and</p> <ul style="list-style-type: none"> • Social Media Units of Competency packaged in the electives: • SIR20216 Certificate II in Retail Services • SIR30216 Certificate III in Retail • SIR40316 Certificate IV in Retail Management • SIR50116 Diploma of Retail Leadership. |
| Release 3.0 | July 2017 | <p>Third release of the SIR Retail Services Training Package</p> <p>Inclusion of:</p> <p>Two qualifications:</p> <ul style="list-style-type: none"> • SIR50217 Diploma of Retail Merchandise Management • SIR50317 Diploma of Visual Merchandising <p>Three new Skills Sets</p> <p>Thirty new and revised Units of Competency and associated Assessment Requirements.</p> |

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| Release 2.0 | March 2016 | Second release of the SIR Retail Services Training Package. |
| Release 1.0 | March 2016 | Primary release of SIR Retail Services Training Package |

Credit Arrangements

At the time of endorsement of this Training Package, no national credit arrangements exist between the SIR Training Package Release 6.0 qualifications and Higher Education qualifications.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=ca051b1b-5101-4ec2-ac1c-49699303188d>