Credit arrangements for SIR Retail Services Training Package

SIR Retail Services Training Package

Modification History

Release	Release Date	Comments
Release 5.1	March 2021	In response to Skills Reform Ministerial Statement - 9 October 2020, modifications include the removal of unused units of competency from the SIR Training Package: Units removed: • SIRWFIN001 Complete debtor processes - • SIRXSLS005 Plan to trade internationally • SIRXMKT004 Undertake digital marketing activities

Release 5.0	October 2020	Fifth release of the SIR Retail Services Training Package
		
		Inclusion of:
		
		• One new Unit of Competency and associated Assessment Requirements:
		  • SIRXCEG008 Manage disrespectful, aggressive or abusive customers
		
		• 10 new Skill Sets in Retail and Community Pharmacy
		
		• New release of the following qualifications, with the new Unit of Competency packaged in the electives:
		  • SIR20116 Certificate II in Community Pharmacy
		  • SIR20216 Certificate II in Retail Services
		  • SIR30116 Certificate III in Community Pharmacy
		  • SIR30216 Certificate III in Retail
		  • SIR40116 Certificate IV in Community Pharmacy
		  • SIR40316 Certificate IV in Retail Management.

Release 4.0	September 2019	Fourth release of the SIR Retail Services Training Package.
		• Inclusion of:
		Seven new Units of Competency and associated Assessment
		Requirements for Online & Social Media:
		  • SIRXOSM001 Identify and review social media and online platforms for organisational use
		  • SIRXOSM002 Maintain ethical and professional standards when using social media and online platforms
		  • SIRXOSM003 Use social media and online tools
		  • SIRXOSM004 Analyse performance of social media and online business tools
		  • SIRXOSM005 Develop a basic website for customer engagement
		  • SIRXOSM006 Develop and manage social media and online strategies
		  • SIRXOSM007 Manage risk to organisational reputation in an online setting.
		
		• Four new Skill Sets for Online & Social Media.
		
		• New release of the following qualifications, with the Online and Social Media Units of Competency packaged in the electives:
		  • SIR20216 Certificate II in Retail Services
		  • SIR30216 Certificate III in Retail
		  • SIR40316 Certificate IV in Retail Management
		  • SIR50116 Diploma of Retail Leadership.

Release 3.0	July 2017	Third release of the SIR Retail Services Training Package
		Inclusion of:
		• Two qualifications:
		  • SIR50217 Diploma of Retail Merchandise Management
		  • SIR50317 Diploma of Visual Merchandising
		• Three new Skills Sets
		• Thirty new and revised Units of Competency and associated Assessment Requirements.

Release 2.0	March 2016	Second release of the SIR Retail Services Training Package.
Release 1.0	March 2016	Primary release of SIR Retail Services Training Package

Credit Arrangements

QUALIFICATION CODE	QUALIFICATION TITLE	CREDIT ARRANGEMENT DETAILS
		At the time of endorsement of this Training Package no national credit arrangements exist.

Links

Companion Volume implementation guides are found in VETNet - https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=ca051b1b-5101-4ec2-ac1c-49699303188d