

SIRSS00027 People Management in Retail

Release 1

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Modification History

Not applicable.

Description

A set of skills for individuals to manage the human resources aspect of a retail business, including recruitment, development and leadership of staff.

Pathways Information

Achievement of the Units of Competency in this Skill Set may provide credit towards a range of qualifications in the SIR Retail Services Training Package.

Licensing/Regulatory Information

No occupational licensing, certification or specific legislative requirements apply to this Skill Set at the time of publication.

Skill Set Requirements

Unit code	Unit title
SIRXHRM001	Recruit, select and induct team members
SIRXHRM002	Maintain employee relations
SIRXMGT002	Lead a frontline team
SIRXTAD002	Develop the retail frontline

Target Group

This Skill Set is for individuals who are working in management roles in the retail industry. This may be general management or human resources specific.

Suggested words for Statement of Attainment

These Units of Competency provide a set of skills for managing the human resources of a retail business.

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Custom Content Section

Not applicable.

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