



Australian Government

SIRSS00023 Participate in Work Health and Safety in Retail

Release 1

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Modification History

Not applicable.

Description

A set of skills for individuals to work safely in a retail business and to ensure the safety of others including colleagues and customers.

Pathways Information

Achievement of the Units of Competency in this Skill Set may provide credit towards a range of qualifications in the SIR Retail Services Training Package.

Licensing/Regulatory Information

No occupational licensing, certification or specific legislative requirements apply to this Skill Set at the time of publication.

Skill Set Requirements

Unit code	Unit title
SIRRFSA001	Handle food safely in a retail environment
SIRRINV001	Receive and handle retail stock
SIRXIND002	Organise and maintain the store environment
SIRXCEG008	Manage disrespectful, aggressive or abusive customers
SIRXRSK001	Identify and respond to security risks
SIRXWHS002	Contribute to workplace health and safety

Target Group

This Skill Set is for individuals who are working in customer service roles in the retail industry.

Suggested words for Statement of Attainment

These Units of Competency provide a set of skills for working safely in a retail business.

Custom Content Section

Not applicable.