



Australian Government

Assessment Requirements for SIRRRTF001 Balance and secure point-of-sale terminal

Release: 1

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Modification History

Not applicable.

Performance Evidence

Evidence of the ability to complete tasks outlined in elements and performance criteria of this unit in the context of the job role, and:

- consistently apply organisational policies and procedures to:
 - balance a register or terminal on three occasions with complete accuracy
 - reconcile three different sets of takings comprising both cash and non-cash with complete accuracy
 - identify and resolve three different types of balancing discrepancies
 - process three different types of takings according to organisational policies and procedures.

Knowledge Evidence

Demonstrated knowledge required to complete the tasks outlined in elements and performance criteria of this unit:

- role and importance of the balancing process
- techniques for identifying and resolving discrepancies
- functions and procedures for operating point-of-sale equipment:
 - opening and closing
 - balancing
 - clearance of terminal and transference of tender
 - recording takings
 - consumables required by system
 - security
- cash handling procedures:
 - counting cash
 - handling cash floats
 - change required, denominations of change and tendering change
 - security
- organisational policies and procedures for non-cash transactions:
 - credit cards
 - EFTPOS
 - vouchers

- organisational policies and procedures for:
 - exchanges
 - refunds
 - lay-by
 - cash handling
 - cash float
 - operation of point-of-sale equipment
 - register or terminal balance
 - security of cash and non cash transactions.

Assessment Conditions

Skills must be demonstrated in a retail environment. This can be:

- an industry workplace
- a simulated industry environment.

Assessment must ensure access to:

- organisational policies and procedures related to point-of-sale
- point-of-sale equipment and consumables
- financial transaction documentation for non-cash sales
- cash
- assessment activities that allow the individual to work with commercial speed, timing and productivity.

Assessors must satisfy the Standards for Registered Training Organisations' requirements for assessors.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=ca051b1b-5101-4ec2-ac1c-49699303188d>