



**Australian Government**

# **Assessment Requirements for SIRCPPA015 Assist customers with wound care products**

**Release: 1**

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## Modification History

Not applicable.

## Performance Evidence

Evidence of the ability to complete tasks outlined in elements and performance criteria of this unit in the context of the job role, and:

- access and interpret information about wounds, wound care, and specialist support services from two different sources
- respond to product and symptom-based requests for wound care products from six customers presenting with different needs
- provide directions for product use and other information on lifestyle and self-care practices for each of the above customers
- provide information on:
  - analgesics
  - anti-inflammatory medicines
  - antiseptic and saline washes
  - cold and hot packs
  - skincare products
  - surgical sundries
  - wound dressings
- recommend as appropriate to customer needs, across the product suite, a mix of:
  - unscheduled medicines and products
  - Pharmacy Medicines (S2)
- respond to the needs of each of the following customer types:
  - adults of both genders
  - the elderly
  - children.

## Knowledge Evidence

Demonstrated knowledge required to complete the tasks outlined in elements and performance criteria of this unit:

- common wound types, causes and associated care requirements:
  - acute wounds caused by:
    - abrasions
    - cuts

- grazes
- lacerations
- sprains
- strains
- chronic wounds including ulcers caused by poor circulation or medical conditions
- contusion, bruising and soft tissue injury caused by:
  - blunt blow
  - knock or fall
  - punching
- penetrating wounds (puncture) caused by sharp objects
- surgical wounds
- bites and stings
- burns and scalds
- basic understanding of anatomical structure of skin and its healing stages and indicators:
  - inflammatory or defensive stage
  - reconstruction stage
  - maturation or remodelling stage
- common lifestyle factors that can cause or exacerbate infection and methods of self-care
- groups at particular risk of sustaining wounds
- groups at risk of infection
- signs of infection in wounds
- key terminology, jargon and common abbreviations for:
  - wound types and infectious conditions
  - medicines and products used to assist
- overview of pharmacy product range for wound care:
  - location
  - which products in the range are Pharmacist Only Medicines (S3)
- different types of wound care products, their use, their side effects and interactions that may contraindicate their use:
  - analgesics
  - anti-inflammatory medicines
  - antiseptic and saline washes
  - cold and hot packs
  - skincare products:
    - skin cleansers
    - moisturisers
    - sealants
    - adhesive removers
  - surgical sundries
  - wound dressings:

- spray on dressings
- gels, granules, pastes and beads
- dry dressings
- adhesive dressings
- low adherent absorbent dressings
- medicated bandages
- non-stick pads
- strapping, bandaging and sports tape
- aids and equipment used for wound care:
  - features and uses
  - care and maintenance
- sources and format of product, lifestyle and self-care information:
  - manufacturer product support materials:
    - Consumer Medicines Information (CMI)
    - product leaflets, brochures, booklets
    - internet sites
  - health-care fact sheets
  - industry and professional publications
  - medicines databases
  - pharmacy manuals
  - reputable health education internet sites
  - government and not-for profit organisations
- organisational procedures for supplying wound care medicines and products and providing advice on wound care.

## Assessment Conditions

Skills must be demonstrated in a pharmacy with designated front of pharmacy and dispensary areas. This can be:

- an industry workplace
- a simulated industry environment.

Assessment must ensure use of:

- information technology hardware and software
- online information systems
- pharmacy display and storage locations, shelf facings and signage for wound care products
- a diverse, commercial product range of Pharmacy Medicines (S2) and unscheduled products for wound care:
  - analgesics

- anti-inflammatory medicines
- antiseptic and saline washes
- cold and hot packs
- skincare products
- surgical sundries
- wound dressings
- customer brochures and leaflets providing information on:
  - directions for product use
  - care and maintenance of aids and equipment
  - lifestyle and self-care practices
  - specialist services that support wound care
- organisational procedures for supplying wound care medicines and products and providing advice on wound care
- customers with whom the individual can interact; these can be:
  - customers in an industry workplace who are served by the individual during the assessment process; or
  - individuals who participate in role plays or simulated activities, set up for the purpose of assessment, in a simulated industry environment operated within a training organisation.

Assessors must satisfy the Standards for Registered Training Organisation's requirements for assessors, and:

- have worked in the pharmacy sector for at least two years.

## **Links**

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=ca051b1b-5101-4ec2-ac1c-49699303188d>