



Australian Government

**Assessment Requirements for SIRCPPA012
Assist customers with asthma-care aids and
equipment**

Release: 1

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Modification History

Not applicable.

Performance Evidence

Evidence of the ability to complete tasks outlined in elements and performance criteria of this unit in the context of the job role, and:

- access and interpret information about asthma and specialist support services from two different sources
- recognise and respond to three different asthma-related situations that require referral to a pharmacist
- suggest suitable asthma-care aids and equipment for six customers presenting with different needs that individually or cumulatively include the need for:
 - spacer devices
 - nebulisers
 - masks for adults and children
 - peak flow meters
- provide directions for product use and other information on lifestyle, self-care practices and specialist support services for each of the above customers
- respond to the needs of the following customer types:
 - adults of both genders
 - the elderly
 - children.

Knowledge Evidence

Demonstrated knowledge required to complete the tasks outlined in elements and performance criteria of this unit:

- groups at risk of asthma
- common symptoms of asthma and related conditions
- physiological effects of asthma on the body, at a basic level of understanding
- common triggers that can contribute to or exacerbate asthma and methods of self-care
- content and use of asthma management plans
- key terminology, jargon and common abbreviations relevant to asthma management, for:
 - health conditions
 - products used to assist
- overview of pharmacy product range of asthma-care aids and equipment:

- location
- different types and their features, uses care and maintenance
 - spacer devices
 - nebulisers
 - masks for adults and children
 - peak flow meters
- recognised sources and format of product, lifestyle and self-care information:
 - manufacturer product support materials:
 - product leaflets, brochures, booklets
 - internet sites
 - health-care fact sheets
 - industry and professional publications
 - pharmacy manuals
 - reputable health education internet sites
 - government and not-for profit organisations:
 - Asthma Council of Australia
 - Asthma Foundation
- organisational procedures for supplying asthma related products.

Assessment Conditions

Skills must be demonstrated in a pharmacy with designated front of pharmacy and dispensary areas. This can be:

- an industry workplace
- a simulated industry environment.

Assessment must ensure use of:

- information technology hardware and software
- online information systems
- pharmacy display and storage locations, shelf facings and signage for asthma-care aids and equipment
- a diverse, comprehensive and commercial range of asthma-care aids and equipment:
 - spacer devices
 - nebulisers
 - masks for adults and children
 - peak flow meters
- customer brochures and leaflets providing information on:
 - directions for use, care and maintenance of aids and equipment
 - lifestyle and self-care practices
 - specialist services that support asthma management

- organisational procedures for supplying asthma related products
- customers with whom the individual can interact; these can be:
 - customers in an industry workplace who are served by the individual during the assessment process; or
 - individuals who participate in role plays or simulated activities, set up for the purpose of assessment, in a simulated industry environment operated within a training organisation.

Assessors must satisfy the Standards for Registered Training Organisation's requirements for assessors, and:

- have worked in the pharmacy sector for at least two years.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=ca051b1b-5101-4ec2-ac1c-49699303188d>