SIRCIND002 Support the supply of Pharmacy Medicines and Pharmacist Only Medicines

Release: 1
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Modification History
Not applicable.

Application
This unit describes the performance outcomes, skills and knowledge required to source and use information on regulatory information and pharmacy compliance procedures so that requirements can be followed throughout customer transactions involving the supply of Pharmacy Medicines (S2) and Pharmacist Only Medicines (S3). Requests for therapeutic advice or the supply of Pharmacist Only Medicines (S3) must be referred to the pharmacist.

This unit underpins effective performance for pharmacy or dispensary assistant roles in a community pharmacy. When supplying Pharmacy Medicines (S2) and Pharmacist Only Medicines (S3) they work under the direct supervision of a pharmacist.

This unit incorporates the requirement for pharmacy and dispensary assistants to comply with federal, state and territory law and Pharmacy Board of Australia Guidelines for supplying scheduled Pharmacy Medicines (S2) and Pharmacist Only Medicines (S3). At the time of publication, they are not, however, required to hold an occupational licence or to be certified as competent in this unit to supply scheduled medicines.

Pre-requisite Unit
Nil

Competency Field
Working in Industry

Unit Sector
Community Pharmacy

Elements and Performance Criteria

<table>
<thead>
<tr>
<th>ELEMENTS</th>
<th>PERFORMANCE CRITERIA</th>
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<td>Elements describe the essential outcomes.</td>
<td>Performance criteria describe the performance needed to demonstrate achievement of the element.</td>
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<tr>
<td>1. Source and use information on compliance requirements for supplying scheduled</td>
<td>1.1. Obtain and interpret information on key legal requirements and industry guidelines for supply of Pharmacy Medicines (S2) and Pharmacist Only</td>
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SkillsIQ
1. Obtain and interpret organisational procedures for supplying Pharmacy Medicines (S2) and Pharmacist Only Medicines (S3) scheduled items.

2. Establish requirements for product locations.
   2.1. Identify common medicine categories for Pharmacy Medicines (S2) and Pharmacist Only Medicines (S3).
   2.2. Identify storage requirements for scheduled pharmacy items according to the Standard for the Uniform Scheduling of Medicines and Poisons (SUSMP).
   2.3. Interpret requirements for product placement and advertising of Pharmacy Medicines (S2).

3. Determine requirements for assessing customer needs.
   3.1. Interpret requirements for protecting and respecting customer privacy.
   3.2. Determine what questions must be asked to collect information about customer needs.
   3.3. Recognise requirement to refer all customer requests for Pharmacist Only Medicines (S3) to pharmacist.
   3.4. Identify other triggers for referral to pharmacist.

4. Identify role in supply of scheduled medicines.
   4.1. Identify the importance of following organisational procedures for the supply of scheduled medicines.
   4.2. Recognise role boundaries in recommending Pharmacy Medicines (S2) and unscheduled medicines, products, equipment and aids appropriate to customer needs.
   4.3. Determine requirements for finalising supply of Pharmacist Only Medicines (S3) and other products after pharmacist provision of therapeutic advice.

Foundation Skills

Foundation skills essential to performance in this unit, but not explicit in the performance criteria are listed here, along with a brief context statement.

Reading skills to:
- interpret both familiar and unfamiliar, and sometimes complex documentation.

Technology skills to:
- use online information systems to search for regulatory and procedural information.

Unit Mapping Information

No equivalent unit.
Links

Companion Volume implementation guides are found in VETNet -
https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=ca051b1b-5101-4ec2-ac1c-49699303188d