



Australian Government

Assessment Requirements for SIRCHCS004 Test blood glucose and advise on equipment and services for diabetes management

Release: 1

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Modification History

Not applicable.

Performance Evidence

Evidence of the ability to complete tasks outlined in elements and performance criteria of this unit in the context of the job role, and:

- access and interpret information on diabetes and specialist support services from two different sources
- test blood glucose on four different occasions
- recommend and demonstrate home blood glucose testing equipment to two different customers, providing clear and accurate information on each of the following:
 - directions for product use
 - care and maintenance of home blood glucose testing equipment
 - methods to avoid inaccurate readings at home
 - format, content and use of customer personal blood glucose records
 - lifestyle and self-care practices
 - National Diabetes Services Scheme (NDSS)
 - specialist services that support diabetes management.

Knowledge Evidence

Demonstrated knowledge required to complete the tasks outlined in elements and performance criteria of this unit:

- sources of information on diabetes and specialist support services:
 - federal, state or territory government health education internet sites
 - not for profit health councils
 - industry and professional publications
 - product manufacturer health education materials
- key features of the National Diabetes Services Scheme (NDSS):
 - eligibility
 - products that fall under NDSS
 - how to record customer purchases
 - how to submit a claim for NDSS
- types of diabetes and common symptoms:
 - type 1 diabetes
 - type 2 diabetes

- gestational diabetes
- hyperglycaemia
- hypoglycaemia
- health conditions that can result from diabetes
- how insulin works in the human body, at a basic level of understanding
- common lifestyle factors that can contribute to or exacerbate diabetes conditions and methods of self-care to address these
- key terminology, jargon and common abbreviations relevant to diabetes, for:
 - health conditions resulting from diabetes
 - testing and recording blood glucose levels
 - pharmacy and home blood glucose testing equipment
- pharmacy product range of home blood glucose testing equipment:
 - location
 - different types
 - features and uses
 - ways to avoid inaccurate readings at home
 - care and maintenance
- format, content and use of:
 - pharmacy blood glucose testing records
 - customer personal blood glucose records
- sources and format of product, lifestyle and self-care information:
 - manufacturer product support materials:
 - Consumer Medicines Information (CMI)
 - product leaflets, brochures, booklets
 - internet sites
 - health-care fact sheets
 - pharmacy manuals
 - reputable health education internet sites; government and not-for profit organisations
- role boundaries and responsibilities of pharmacy assistants, and circumstances which require and trigger referral to a pharmacist
- organisational procedures for testing blood glucose and supplying home blood glucose testing equipment:
 - questions that must be asked to collect information about customer needs
 - identifying and acting on triggers for referral to a pharmacist, including eligibility for Diabetes MedsCheck
 - maintaining privacy and confidentiality of customer information
 - recording and maintaining readings and requirements for pharmacist verification
 - safe handling and disposal of sharps.

Assessment Conditions

Skills must be demonstrated in a pharmacy with designated front of pharmacy and dispensary areas. This can be:

- an industry workplace
- a simulated industry environment.

Assessment must ensure use of:

- information technology hardware and software
- online information systems
- pharmacy blood glucose testing equipment and consumables:
 - digital blood glucose testing monitor
 - disposable lancets and trigger devices
 - test strips
 - adhesive bandages
 - alcohol wipes
- sharps disposal containers
- large pharmacy yellow sharps bin
- personal protective equipment used for testing blood glucose and handling sharps
- commercial product range of home blood glucose testing equipment:
 - digital blood glucose testing monitors
 - disposable lancets and trigger devices
 - test strips
 - urine glucose testing kits
- templates for:
 - pharmacy blood glucose testing records
 - customer personal blood glucose records
- customer brochures and leaflets providing information on:
 - directions for product use
 - care and maintenance of equipment
 - lifestyle and self-care practices
 - National Diabetes Services Scheme (NDSS)
 - specialist services that support diabetes management
- organisational procedures for testing blood glucose and supplying home blood glucose testing equipment
- customers with whom the individual can interact; these can be:
 - customers in an industry workplace who are served by the individual during the assessment process; or
 - individuals who participate in role plays or simulated activities, set up for the purpose of assessment, in a simulated industry environment operated within a training organisation.

Assessors must satisfy the Standards for Registered Training Organisation's requirements for assessors, and:

- have worked in the pharmacy sector for at least two years.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=ca051b1b-5101-4ec2-ac1c-49699303188d>