



**Australian Government**

**Assessment Requirements for SIRCHCS002  
Supply and hire home health care aids and  
equipment**

**Release: 1**

# Assessment Requirements for SIRCHCS002 Supply and hire home health care aids and equipment

## Modification History

Not applicable.

## Performance Evidence

Evidence of the ability to complete tasks outlined in elements and performance criteria of this unit in the context of the job role, and:

- access and interpret information about common conditions supported by home health-care aids and equipment from two different sources
- demonstrate, recommend, hire and sell home health-care aids and equipment to meet the needs of four different customers, providing information on:
  - directions for product use
  - care and maintenance of aids and equipment
- supply four of the following products:
  - arthritis aids
  - bathroom and toilet aids
  - bedroom aids
  - chairs
  - footwear products
  - pressure care and monitoring aids
  - walking and mobility aids
  - wheelchairs.

## Knowledge Evidence

Demonstrated knowledge required to complete the tasks outlined in elements and performance criteria of this unit:

- sources of information on common conditions supported by home health-care aids and equipment:
  - federal, state or territory government health education internet sites
  - not for profit health councils
  - industry and professional publications
  - product manufacturer health education and product information materials
- common conditions that are supported by the use of home health-care aids and equipment
- common degrees of customer mobility and limitations associated with conditions
- roles of health specialists, including occupational therapists and physiotherapists, in providing formal assessment of customer mobility and limitations

- key terminology, jargon and common abbreviations relevant to home health-care aids and equipment, for:
  - health conditions for which aids are used
  - customer mobility and other limitations
  - equipment features
- pharmacy product range of home health-care aids and equipment:
  - suppliers
  - location
  - different types
  - features and uses
  - fitting and adjustment methods
  - care and maintenance
- cleaning and disinfection techniques and cleaning products used for return hire items
- role boundaries and responsibilities of pharmacy assistants, and circumstances which require and trigger referral to a pharmacist
- organisational procedures for supplying home health-care aids and equipment:
  - questions that must be asked to collect information about customer needs
  - collecting and supplying information to an agent acting on behalf of a customer
  - identifying and acting on triggers for referral to a pharmacist
  - maintaining privacy and confidentiality of customer information
  - completing and filing equipment hire agreements
  - checking condition of returned hire products
- organisational equipment hire policy
- format, content and use of hire agreements for home health-care aids and equipment.

## Assessment Conditions

Skills must be demonstrated in a pharmacy with designated front of pharmacy and dispensary areas. This can be:

- an industry workplace
- a simulated industry environment.

Assessment must ensure use of:

- information technology hardware and software
- online information systems
- commercial product range of home health-care aids and equipment:
  - arthritis aids
  - bathroom and toilet aids
  - bedroom aids
  - chairs

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- footwear products
  - pressure care and monitoring aids
  - walking and mobility aids
  - wheelchairs
  - cleaning and disinfection products used for return hire items
  - template hire agreements for equipment
  - customer brochures and leaflets providing information on:
    - directions for product use
    - care and maintenance of aids and equipment
  - organisational equipment hire policy
  - organisational procedures for supplying home health-care aids and equipment
  - customers with whom the individual can interact; these can be:
    - customers in an industry workplace who are served by the individual during the assessment process or
    - individuals who participate in role plays or simulated activities, set up for the purpose of assessment, in a simulated industry environment operated within a training organisation.

Assessors must satisfy the Standards for Registered Training Organisation's requirements for assessors, and:

- have worked in the pharmacy sector for at least two years.

## Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=ca051b1b-5101-4ec2-ac1c-49699303188d>