



Australian Government

SIRCHCS001 Support the management of obstructive sleep apnoea

Release: 1

SIRCHCS001 Support the management of obstructive sleep apnoea

Modification History

Not applicable.

Application

This unit describes the performance outcomes, skills and knowledge required to advise on, trial, recommend and supply Continuous Positive Airway Pressure (CPAP) equipment and provide ongoing support to customers who are self-managing medically diagnosed sleep apnoea. It requires the ability to identify and act on triggers for referral to a pharmacist for therapeutic advice.

This unit applies to pharmacy assistants working in community pharmacies. They work with some independence, under general supervision and guidance from others, but ultimately under the supervising pharmacist.

No occupational licensing, certification or specific legislative requirements apply to this unit at the time of publication.

Pre-requisite Unit

SIRCINF001 Use pharmacy practices for infection control

Competency Field

Health Care Support

Unit Sector

Community Pharmacy

Elements and Performance Criteria

ELEMENTS	PERFORMANCE CRITERIA
Elements describe the essential outcomes.	Performance criteria describe the performance needed to demonstrate achievement of the element.
1. Identify customer needs.	1.1.Follow organisational procedures to respect and protect customer privacy. 1.2.Use questions and actively listen to confirm customer requirements for CPAP equipment. 1.3.Confirm customer has documented recommendations from sleep specialist.

- 1.4. Identify and act on triggers for referral to pharmacist.
2. Hire trial CPAP equipment.
 - 2.1. Follow organisational procedures for hiring CPAP equipment.
 - 2.2. Clearly explain equipment trial hire service and future purchase options and use questioning to confirm customer understanding.
 - 2.3. Calculate hire costs and accurately complete CPAP equipment hire agreement, obtain customer signature and co-sign.
 - 2.4. Supply signed copy to customer and file duplicate copy.
 - 2.5. Clean, disinfect and store returned hire items.
3. Provide CPAP equipment services.
 - 3.1. Follow sleep specialist recommendations and set CPAP trial equipment on auto.
 - 3.2. Fit mask, explain and demonstrate use and hygienic maintenance of trial equipment.
 - 3.3. Review mask comfort and machine readings after one week and adjust settings to mid-range of readings taken across the week.
 - 3.4. Review trial at prearranged intervals and replace mask type to ensure effective operation and customer comfort.
 - 3.5. Advise patient to return to treating sleep specialist for re-assessment and advice on adjusting settings where issues persist.
4. Supply sleep apnoea products.
 - 4.1. Follow organisational procedures for supplying sleep apnoea products.
 - 4.2. Recommend and supply CPAP equipment for customer purchase after trial period.
 - 4.3. Identify and use opportunities to suggest companion products relevant to desired outcomes.
 - 4.4. Explain and demonstrate use, care and maintenance of equipment.
 - 4.5. Provide ongoing support and recommend strategies for customer to adjust to using CPAP equipment.
 - 4.6. Supply replacement parts to customers.
 - 4.7. Source and refer customers to current information on specialist services that support sleep apnoea management.

Foundation Skills

Foundation skills essential to performance in this unit, but not explicit in the performance criteria are listed here, along with a brief context statement.

- Reading skills
- interpret unfamiliar and detailed documents which describe sleep specialist recommendations, product use and support services.

to:

Technology skills to:

- use online information systems to search for information.

Unit Mapping Information

No equivalent unit.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=ca051b1b-5101-4ec2-ac1c-49699303188d>