



Australian Government

SIR40116 Certificate IV in Community Pharmacy

Release: 1

SIR40116 Certificate IV in Community Pharmacy

Modification History

Not applicable.

Qualification Description

This qualification reflects the role of skilled senior pharmacy assistants who use sound knowledge of a broad range of pharmacy products and health care support services. Some senior pharmacy assistants may take a lead role in coordinating front of pharmacy business activities.

Depending on the job role, they work under the overall or direct supervision of a pharmacist, and may have team leading or supervisory responsibilities.

Senior pharmacy assistants must comply with federal, state or territory law and Pharmacy Board of Australia Guidelines for supplying scheduled medicines. No occupational licensing, certification or specific legislative requirements apply to this qualification at the time of publication.

Entry Requirements

Entry to this qualification is open to individuals who:

- have achieved the Certificate III in Community Pharmacy

or

- have relevant industry employment experience as a community pharmacy assistant in a job role that has involved the application of skills and knowledge described in core units of competency from SIR30116 Certificate III in Community Pharmacy, and
- have a statement of attainment in the unit **SIRCIND002 Support the supply of Pharmacy Medicines and Pharmacist Only Medicines.**

Packaging Rules

14 units must be completed:

- 3 core units
- 11 elective units consisting of:
 - 8 units from the list below
 - 3 units from the list below, elsewhere in the SIR Retail Services Training Package or any other current Training Package or accredited course.

The selection of electives must be guided by the job outcome sought, local industry requirements and the complexity of skills appropriate to the AQF level of this qualification.

Core Units

BSBLDR403 Lead team effectiveness

HLTWHS003 Maintain work health and safety

SIRCCPM001 Assist in managing Pharmacy Medicines and Pharmacist Only Medicines

Elective Units

Anatomy and Physiology

HLTAAP001 Recognise healthy body systems

Client and Customer Service

BSBCUS401 Coordinate implementation of customer service strategies

SIRXCEG003 Build customer relationships and loyalty

Community Pharmacy Management

SIRCCPM002 Coordinate a pharmacy quality system

SIRCCPM003 Lead and develop pharmacy teams

SIRCCPM004 Manage pharmacy sales and service delivery

SIRCCPM005 Manage pharmacy premises, equipment and merchandise

SIRCCPM006 Develop a pharmacy product and service range

Dispensary

SIRCDIS002 Deliver medicines to customers outside the pharmacy

SIRCDIS003 Assist in dispensing prescriptions

- SIRCDIS004 Assist in preparing dose administration aids
- SIRCDIS005 Assist in preparing extemporaneous prescriptions
- SIRCDIS006 Maintain dispensary stock
- SIRCDIS007 Administer dispensary computer system and claims
- SIRCDIS008 Coordinate service to residential care facilities

Diversity

- CHCDIV001 Work with diverse people

Finance

- BSBFIA302 Process payroll

Health Care Support

- SIRCHCS001 Support the management of obstructive sleep apnoea
- SIRCHCS002 Supply and hire home health care aids and equipment
- SIRCHCS003 Test blood pressure and advise on self-monitoring
- SIRCHCS004 Test blood glucose and advise on equipment and services for diabetes management
- SIRCHCS005 Provide Australian Needle and Syringe Program services
- SIRCHCS006 Coordinate pharmacy health promotions

Human Resource Management

- BSBHRM405 Support the recruitment, selection and induction of staff

Infection Control

- SIRCINF001 Use pharmacy practices for infection control

Inventory

- SIRRINV002 Control stock

Legal and ethical

- CHCLEG001 Work legally and ethically

Management and Leadership

BSBMGT403 Implement continuous improvement

BSBMGT405 Provide personal leadership

SIRXHRM002 Maintain employee relations

Pharmacy Product Advice

SIRCPPA001 Assist customers with vitamins, minerals and supplements

SIRCPPA007 Assist customers with pregnancy and maternal health products and services

SIRCPPA012 Assist customers with asthma-care aids and equipment

SIRCPPA013 Assist customers with smoking cessation products

SIRCPPA014 Assist customers with continence management products

SIRCPPA015 Assist customers with wound care products

SIRCPPA016 Assist customers with diet, nutrition and weight-management products and services

SIRCPPA017 Assist customers with complementary medicines

SIRCPPA018 Assist customers with women's and men's health care products

Research

BSBRES401 Analyse and present research information

Risk Management and Security

SIRXRSK002 Maintain store security

Qualification Mapping Information

No equivalent qualification.

Links

Companion Volume Implementation Guide - <http://www.serviceskills.com.au/resources>