



Australian Government

**Assessment Requirements for
SIFEMWK018 Supervise mortuary
operations**

Release: 1

Assessment Requirements for SIFEMWK018 Supervise mortuary operations

Modification History

Not applicable.

Performance Evidence

Evidence of the ability to:

- identify roles of mortuary personnel and relevant mortuary and body preparation procedures and practices and communicate this information to staff
- monitor staff application of relevant procedures and identification and correction of inconsistencies on an ongoing basis.

Evidence of performance of supervising mortuary operations for two or more different cases is required to demonstrate consistency of performance and ability to respond to different situations.

Knowledge Evidence

Demonstrated knowledge of:

- responsibilities of mortuary personnel, including:
 - transfer workers
 - embalmer
 - embalmer's assistant
 - mortuary technician
 - other mortuary staff
- workplace policies and procedures for supervising mortuary operations, including:
 - mortuary access
 - receiving and releasing deceased persons, ensuring identification checks take place
 - body preparation:
 - use and maintenance of personal protective equipment
 - use and maintenance of instruments and equipment
 - infection control practices
- effective communication strategies for:
 - informing staff of policies and procedures
 - monitoring work schedules and dealing with incomplete or incorrect practices
 - assisting staff to resolve mortuary operation contingences, including staff availability and power failures
 - recommending changes to practices to appropriate personnel

- federal, state or territory, and local government legislation and regulations relating to transfer documentation, work health and safety/occupational health and safety, infection control and handling human remains
- environmental impacts regarding mortuary operations and minimal impact practices to reduce these
- funeral services industry parameters and protocols for dealing with the deceased, including respect for social, religious and cultural differences and traditions.

Assessment Conditions

Skills must be demonstrated in a mortuary workplace:

- using suitable equipment and resources, including:
 - mortuary schedules
 - mortuary equipment
- under industry operating conditions where there is:
 - integration of tasks with possible interruptions to work typical of the job role
 - speed and timing requirements that reflect commercial operating conditions
 - interaction with team members

As well as satisfying the NVR/AQTF mandatory competency requirements, assessors must also hold formal qualifications as an embalmer.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=c2c3131e-4418-4aa3-8ff1-a855c95f7fd6>