



Australian Government

SIFCCAC011 Supervise cremations

Release: 1

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Modification History

Not applicable.

Application

This unit describes the performance outcomes, skills and knowledge required to identify and communicate cremation procedures to staff, other personnel, clients and the general public and to oversee the conduct of cremations. It applies to crematorium staff who ensure that all work is carried according to work health and safety, relevant legislation and workplace policies and procedures.

No licensing, legislative or certification requirements apply to this unit at the time of publication.

Competency Field

Cemetery and Crematoria Administration and Coordination

Unit Sector

Cemetery and Crematoria

Elements and Performance Criteria

ELEMENTS

Elements describe the essential outcomes.

1. Confirm and advise cremation requirements.

2. Supervise conduct of cremations.

PERFORMANCE CRITERIA

Performance criteria describe the performance needed to demonstrate achievement of the element.

- 1.1 Liaise with appropriate personnel to confirm cremation requirements.
- 1.2 Advise relevant staff of relevant legislation and workplace policies and procedures for carrying out cremations as required.
- 1.3 Review and communicate cremation schedules to appropriate personnel.
- 1.4 Advise appropriate personnel of special requirements and cremation procedures as required.
- 1.5 Advise relevant staff of cremation equipment operations.
- 2.1 Monitor cremation schedules to assist with efficient operations.
- 2.2 Assist staff to resolve scheduling difficulties and deal with contingencies.
- 2.3 Monitor conduct of cremations.
- 2.4 Address general and technical problems that arise during and after cremation and assist staff in their resolution as appropriate.
- 2.5 Identify potential or actual breaches of relevant legislation or workplace policies and procedures and take appropriate action.
- 2.6 Monitor relevant documentation and take corrective action as required.
- 2.7 Evaluate cremations to inform continuous improvement processes.

Foundation Skills

This section describes those language, literacy, numeracy and employment skills that are essential to performance.

Foundation skills essential to performance are explicit in the performance criteria of this unit of competency.

Unit Mapping Information

SIFBCR014A Supervise cremations.

Links

Companion Volume Implementation Guide - <http://www.serviceskills.com.au/resources>