



**Australian Government**

**Department of Education, Employment and Workplace Relations**

# **SIB20210 Certificate II in Nail Technology**

**Revision Number: 2**

## **SIB20210 Certificate II in Nail Technology**

### **Modification History**

Not applicable.

### **Description**

This qualification reflects the role of individuals who are competent in interacting with customers, providing manicure and pedicure services, applying acrylic or gel nail enhancement, and applying nail art.

Work would be undertaken in the nail technology stream of the beauty industry.

This qualification is designed to reflect the role of persons who perform a prescribed range of functions, involving known routines and procedures and with some accountability for the quality of outcomes.

### **Pathways Information**

This qualification is suitable for an Australian Apprenticeship pathway.

### **Licensing/Regulatory Information**

No licensing, legislative, regulatory or certification requirements apply to this qualification at the time of endorsement.

### **Entry Requirements**

There are no entry requirements to this qualification.

## Employability Skills Summary

### SIB20210 Certificate II in Nail Technology

The following table contains a summary of the employability skills required by the beauty industry for this qualification. The employability skills facets described here are broad industry requirements that may vary depending on qualification packaging options.

<b>Employability skill</b>	<b>Industry/enterprise requirements for this qualification include:</b>
<b>Communication</b>	Communication skills, both verbal and non-verbal, are used by nail technicians to establish and meet the needs of clients. This is done through questioning and observation and by providing clear information on products used and services performed. Nail technicians are expected to read and interpret product information to make safe and appropriate recommendations to clients. Communication skills are also used to follow instructions and respond to change, such as current workplace environmental sustainability procedures.
<b>Problem solving</b>	Nail technicians are required to solve problems by applying their knowledge of contraindications to anticipate and mitigate problems by advising clients of alternative options and/or referring them to alternative practitioners. Problem-solving skills are also applied in the performance of routine retail activities, such as selling products and processing financial transactions.
<b>Initiative and enterprise</b>	Opportunities to use initiative and enterprise skills occur with the identification and provision of the most appropriate nail service for each individual client. Nail technicians are also required to exercise initiative and enterprise to recognise and adapt to changes in a client's condition or requirement, while maintaining safety and hygiene requirements.
<b>Teamwork</b>	Nail technicians are generally employed in salons where they are expected to work individually and as part of a team. This requires knowledge of the roles and responsibilities of all team members and accepted or expected workplace practices. It includes the ability to recognise and act on situations requiring the assistance or attention of supervisors or senior staff members and participate in sustainable workplace practices.
<b>Planning and organising</b>	Nail technicians are required to plan and organise information, time and resources in order to deliver an efficient and effective service. Information is required from clients to assess and respond to their needs while maintaining health, hygiene and environmental protection requirements; along with achieving designated time frames for the performance of the service. The use of resources must be planned and organised to minimise waste and prevent product and environmental contamination.

<b>Employability skill</b>	<b>Industry/enterprise requirements for this qualification include:</b>
<b>Self-management</b>	Nail technicians are expected to be self-directed in performing their role within the boundaries of workplace expectations and legislative requirements. The knowledge and application of health, hygiene and safety requirements are critical to the performance of this role.
<b>Learning</b>	Nail technicians work in a dynamic industry that experiences frequent change due to the emergence of new trends and products. In this environment nail technicians are expected to take responsibility for maintaining the currency of their knowledge by identifying and assessing learning opportunities and sources of information, including professional associations and the influences and inter-relationships with complementary industries.
<b>Technology</b>	Technology is used through the use of fixed telephones, retail equipment and in some cases electronic client booking systems. While nail technicians must be familiar with the safe use and maintenance of technology, they must also be able to use manual alternatives as required, in the event of the failure of electronic funds transfer equipment for example.

Due to the high proportion of electives required by this qualification, the industry/enterprise requirements described above for each employability skill are representative of the industry in general and may not reflect specific job roles. Learning and assessment strategies for this qualification should be based on the requirements of the units of competency for this qualification.

## Packaging Rules

To achieve a Certificate II in Nail Technology, 15 units must be completed:

- all 10 core units
- 5 elective units:
  - a minimum of 3 elective units must be selected from the elective units listed below
  - the remaining units may be selected from this or another endorsed Training Package or accredited course; these must be units which are first packaged at AQF level 1, 2 or 3.

In all cases selection of electives must be guided by the job outcome sought, local industry requirements and the characteristics of this qualification (as per the AQF descriptors).

### Core units

SIBBNLS201A	Work in a nail services framework
SIBBNLS202A	Provide manicure and pedicure services
SIBBNLS203A	Apply ultraviolet gel nail enhancement
SIBBNLS204A	Apply acrylic nail enhancement
SIBXCCS201A	Conduct financial transactions
SIBXCCS202A	Provide service to clients
SIRXCLM001A	Organise and maintain work areas
SIRXCOM001A	Communicate in the workplace
SIRXIND001A	Work effectively in a retail environment
SIRXOHS001A	Apply safe working practices

### Elective units

#### Client Services

SIRXCCS002A	Interact with customers
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#### Inventory

SIRXINV001A	Perform stock control procedures
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#### Merchandising

SIRXMER001A	Merchandise products
SIRXMER005A	Create a display

#### Nail Services

SIBBNLS205A Apply nail art

SIBBNLS206A Use electric file equipment for nails

SIBBNLS207A Apply advanced nail art

**Research**

SIBBRES201A Research and apply beauty industry information

**Sales**

SIRXSLS001A Sell products and services

**Sustainability**

BSBSUS201A Participate in environmentally sustainable work practices