



Australian Government

**Assessment Requirements for
SHBHTRI003 Develop and apply scalp
treatment therapies**

Release: 1

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Modification History

Not applicable.

Performance Evidence

Evidence of the ability to complete tasks outlined in elements and performance criteria of this unit in the context of the job role, and:

- integrate the use of infection control precautions and organisational procedures to complete a series of staged scalp treatments for five different clients
- for each client, review the trichological assessment to determine suitable treatment options, products and a treatment plan
- across the five clients, cumulatively, provide these types of treatments:
 - conditioning creams
 - medicated shampoos and treatments
 - creams for scaly problems
 - those for abnormal skin conditions, which may be psoriasis, seborrhoea, and dry and oily dandruff
- record the following details of the scalp treatment service in the history for each client serviced:
 - severity of client condition and symptoms for the stage of treatment
 - treatment and products used in response to the trichological assessment
 - outcomes achieved at various stages of the treatment regime
 - recommended home care treatment and lifestyle adjustments.

Knowledge Evidence

Demonstrated knowledge required to complete the tasks outlined in elements and performance criteria of this unit:

- skin biology, at an elementary level of understanding:
 - main structure, functions and role of skin
 - structure and function of the glands of the skin:
 - distribution and development of skin glands
 - production, composition and functions of sebum, eccrine and apocrine sweat fluids
 - glands and muscles associated with the hair and hair follicles:
 - structural and cellular features of a hair follicle
 - sebaceous glands
 - arrector pili muscle

- common trichological disorders, symptoms, visual signs and treatment options:
 - adverse effects of previous treatments on the hair and scalp
 - alopecia areata
 - androgenetic alopecia
 - diffuse hair loss
 - dry or oily dandruff
 - head lice
 - pityriasis versicolour
 - psoriasis
 - ringworm
 - scabies
 - seborrheic dermatitis
 - seborrhoea
 - tinea capitis
 - traction alopecia
- key features of the organisation's trichological scalp treatment range:
 - formulation
 - product purpose and efficacy
 - physical effects on the hair and scalp
 - application instructions
 - processing times
- the transmission routes of infectious conditions:
 - direct contact (client to operator, operator to client, operator to operator)
 - non-intact skin (cuts, abrasions, lesions)
 - work surfaces
 - equipment
- key features of, and reasons for, standard infection-control precautions:
 - hand washing and drying before and after client contact, cleaning and waste disposal and using occlusive dressings for own cuts and abrasions
 - using alcohol-based hand rub solutions as an adjunct to hand washing
 - using personal protective equipment, particularly gloves, gowns, aprons, face masks and eye protection
 - using single use treatment products or decanting bulk products into single use bowls
 - cleaning, disinfecting or sterilising reusable equipment
 - cleaning or disinfecting work surfaces, client gowns and towels
 - appropriate handling and disposal of single use items and clinical (infectious) waste
- basic aspects of local government, state or territory health regulations applicable to scalp treatments
- industry practices and organisational procedures for:
 - infection control for scalp treatments

- using correct operator posture during treatment to avoid fatigue and injury
- minimising product wastage
- water efficiency
- waste disposal with particular emphasis on sound disposal methods for clinical (infectious) waste.

Assessment Conditions

Skills must be demonstrated in a hairdressing or barbering environment; this can be:

- a hairdressing or barbering industry workplace or
- a simulated hairdressing or barbering workplace, set up for the purpose of skills assessment that provides services to paying members of the public.

Assessment must ensure use of:

- paying clients with different scalp treatment requirements; these can be:
 - clients in a hairdressing or barbering industry workplace, or
 - clients in a simulated hairdressing or barbering workplace within a training organisation who have the expectation that the services provided reflect those of a commercial business
- activities that require the individual to work with commercial speed, timing and productivity to complete client services within designated timeframes that reflect accepted industry practice
- a product preparation area with:
 - preparation benches
 - product storage areas
 - washing up sink with hot and cold running water for cleaning equipment
 - disinfectant and sterilising products for equipment and work surfaces
 - operator hand washing facilities:
 - basin with hot and cold running water
 - liquid soap
 - single use towels or hand dryer
 - alcohol-based hand rub solutions
 - operator personal protective equipment:
 - apron
 - disposable safety masks
 - rubber or disposable gloves
 - hand care cream
- a diverse professional range of trichological scalp treatment products:
 - conditioning creams
 - medicated shampoos and treatments
 - creams for scaly problems

- premixed creams
- for dry hair and scalp
- for oily hair and scalp
- for chemically treated hair
- for physically damaged hair
- for abnormal skin conditions, including psoriasis, seborrhoea, and dry and oily dandruff
- a hairdressing or barbering services workstation with:
 - one mirror per workstation
 - one adjustable client services chair per workstation
- a basin services area with this equipment and consumables:
 - shampoo back wash basins with hot and cold running water and adjustable temperature controls
 - shampoo hoses or spray attachments
 - client shampoo chairs or couches
 - clean client gowns or wraps
 - clean client towels
- product instructions
- trichological assessments on which to base the treatment regime
- template client history records
- current plain English regulatory documents distributed by government regulators for health, and infection control
- organisational procedures for:
 - infection control
 - waste minimisation
 - water efficiency
 - disposal of clinical (infectious) and other waste.

Assessors must satisfy the Standards for Registered Training Organisation's requirements for assessors; and:

- hold a Certificate IV qualification in Hairdressing, or be able to demonstrate equivalence of competencies; and
- have at least three years full time employment experience as a hairdresser in a salon environment where they have applied the skills and knowledge covered in this unit of competency to assess this unit as **part of a hairdressing qualification**; this cannot include any indentured traineeship or apprenticeship period; **or**
- have at least three years full time employment experience as a barber in a shop or salon environment where they have applied the skills and knowledge covered in this unit of competency to assess this unit as **part of a barbering qualification**; this cannot include any indentured traineeship or apprenticeship period.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=255d312b-db07-48f2-b6d6-1b0b06c42898>