SHBHTRI001 Identify and treat hair and scalp conditions

Release: 1

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Modification History

Not applicable.

Application

This unit describes the performance outcomes, skills and knowledge required to recognise a range of hair and scalp conditions as part of a pre-hair service analysis, to advise on and provide remedial treatments for minor conditions and to advise clients to seek further advice for abnormal or contagious conditions.

This unit applies to hairdressers and barbers with well-developed skills who work in hairdressing salons or barber shops. They use discretion and judgement to manage the client service and take responsibility for the outcomes of their own work.

No occupational licensing, certification or specific legislative requirements apply to this unit at the time of publication.

Pre-requisite Unit

Nil

Competency Field

Trichology

Unit Sector

Hairdressing

Elements and Performance Criteria

ELEMENTS	PERFORMANCE CRITERIA
Elements describe the essential outcomes	Performance criteria describe the performance needed to demonstrate achievement of the element.
1. Consult with client to assess hair and scalp condition.	1.1.Use standard infection control precautions, throughout all services, according to health regulations and organisational procedures. 1.2.Visually and physically examine and analyse client hair and scalp as part of pre-hair service assessment. 1.3.Engage client in a discussion about recent hair treatments, and symptoms of hair or scalp conditions.
2. Recognise abnormal and	2.1.Recognise abnormal conditions, including contagious

other hair and scalp conditions.	ones, outside scope of ability to treat.
	2.2. Counsel client to seek treatment advice from health care professionals.
	2.3. Recognise and evaluate other hair and scalp conditions and consider suitable salon treatment options and products.
	2.4. Discuss treatment options and costs and obtain client agreement to proceed with recommendations.
3. Treat hair and scalp.	3.1. Select and prepare remedial treatment products based on hair and scalp analysis and desired action.
	3.2. Apply, process and remove remedial treatment products according to product instructions.
	3.3. Use water resources efficiently and dispose of treatment waste safely according to health regulations and organisational procedures.
	3.4. Advise on home care treatment and recommend products.
	3.5. Update client history to include full details of service.

Foundation Skills

Foundation skills essential to performance in this unit, but not explicit in the performance criteria are listed here, along with a brief context statement.

Skill	Description
Reading skills to:	• interpret sometimes unfamiliar and detailed documents including organisational procedures, health regulations and product instructions.
Oral communication skills to:	• ask open and closed probe questions and actively listen to effectively interact with client and meet their needs
	• discuss hair and scalp conditions professionally and sensitively.
Numeracy skills to:	• measure and apply hair and scalp treatment products in proportions that minimise waste
	• calculate and follow treatment processing times.
Planning and organising skills to:	• manage own timing and productivity to complete treatments within organisational service times.

Unit Mapping Information

No equivalent unit.

Links

Companion Volume implementation guides are found in VETNet - https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=255d312b-db07-48f2-b6d6-1b0b06c42898