



Australian Government

Assessment Requirements for SHBHTRI001 Identify and treat hair and scalp conditions

Release: 1

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Modification History

Not applicable.

Performance Evidence

Evidence of the ability to complete tasks outlined in elements and performance criteria of this unit in the context of the job role, and:

- complete a hair and scalp analysis on five different clients to determine suitable salon treatment options and products for:
 - chemically treated hair
 - physically damaged hair
 - highly stressed hair
 - hair conditions that would benefit from protein and moisture treatments
- integrate the use of infection control precautions and organisational procedures to complete these types of head and scalp treatments for three different clients:
 - protein treatments
 - moisture treatments
 - medicated treatments
- record the following details of the hair and scalp treatment service in the history for each client serviced:
 - pre-treatment analysis
 - client symptoms
 - treatment and products used
 - outcomes achieved
 - recommended home care treatment and products.

Knowledge Evidence

Demonstrated knowledge required to complete the tasks outlined in elements and performance criteria of this unit:

- skin biology, at an elementary level of understanding:
 - main structure, functions and role of skin
 - structure and function of the glands of the skin:
 - distribution and development of skin glands
 - production, composition and functions of sebum, eccrine and apocrine sweat fluids
 - glands and muscles associated with the hair and hair follicles:
 - structural and cellular features of a hair follicle

- sebaceous glands
 - arrector pili muscle
- common abnormal scalp conditions, symptoms and visual signs:
 - head lice
 - scabies
 - ringworm
 - dry or oily dandruff
 - seborrhoea
 - psoriasis
- visual characteristics of these hair and scalp types:
 - normal
 - oily
 - dry
 - physically damaged
 - chemically damaged
 - highly stressed
- types of hair conditions that can benefit from protein and moisture treatments, when and why these would be used
- key features of the organisation's remedial hair and scalp treatment range:
 - formulation
 - product purpose and efficacy
 - physical effects on the hair and scalp, at a basic level of understanding
 - application instructions
 - processing times
- types of finishing techniques and equipment that should be used post treatment to avoid further hair damage and breakage
- the transmission routes of infectious conditions:
 - direct contact (client to operator, operator to client, operator to operator)
 - non-intact skin (cuts, abrasions, lesions)
 - work surfaces
 - equipment
- key features of, and reasons for, standard infection-control precautions:
 - hand washing and drying before and after client contact, cleaning and waste disposal and using occlusive dressings for own cuts and abrasions
 - using alcohol-based hand rub solutions as an adjunct to hand washing
 - using personal protective equipment, particularly gloves, gowns, aprons, face masks and eye protection
 - using single use treatment products or decanting bulk products into single use bowls
 - cleaning, disinfecting or sterilising reusable equipment
 - cleaning or disinfecting work surfaces, client gowns and towels

- appropriate handling and disposal of single use items and clinical (infectious) waste
- basic aspects of local government, state or territory health regulations applicable to hair and scalp treatments
- industry practices and organisational procedures for:
 - infection control for hair and scalp treatments
 - using correct operator posture during treatment to avoid fatigue and injury
 - minimising product wastage
 - water efficiency
 - waste disposal with particular emphasis on sound disposal methods for clinical (infectious) waste.

Assessment Conditions

Skills must be demonstrated in a hairdressing or barbering environment; this can be:

- a hairdressing or barbering industry workplace or
- a simulated hairdressing or barbering workplace, set up for the purpose of skills assessment that provides services to paying members of the public.

Assessment must ensure use of:

- paying clients, with different hair and scalp treatment requirements; these can be:
 - clients in a hairdressing or barbering industry workplace, or
 - clients in a simulated hairdressing or barbering workplace within a training organisation who have the expectation that the services provided reflect those of a commercial business
- sufficient client traffic to allow for prioritisation of tasks so that clients are serviced effectively in a logical sequence
- activities that require the individual to work with commercial speed, timing and productivity to:
 - deal with multiple tasks simultaneously
 - complete client services within designated timeframes that reflect accepted industry practice
- a product preparation area with:
 - preparation benches
 - product storage areas
 - washing up sink with hot and cold running water for cleaning equipment
 - disinfectant and sterilising products for equipment and work surfaces
 - operator hand washing facilities:
 - basin with hot and cold running water
 - liquid soap
 - single use towels or hand dryer
 - alcohol-based hand rub solutions

- operator personal protective equipment:
 - apron
 - disposable safety masks
 - rubber or disposable gloves
 - hand care cream
- a diverse professional range of hair and scalp treatment products:
 - for dry hair and scalp
 - for oily hair and scalp
 - for chemically treated hair
 - for physically damaged hair
 - for highly stressed hair
 - for abnormal skin conditions, including psoriasis, seborrhoea, and dry and oily dandruff
 - medicated shampoos and treatments
- a hairdressing or barbering services workstation with:
 - one mirror per workstation
 - one adjustable client services chair per workstation
- a basin services area with:
 - shampoo back wash basins with hot and cold running water and adjustable temperature controls
 - shampoo hoses or spray attachments
 - client shampoo chairs or couches
 - clean client gowns or wraps
 - clean client towels
- product instructions
- template client history records
- current plain English regulatory documents distributed by government regulators for health, and infection control
- organisational procedures for:
 - infection control
 - waste minimisation
 - water efficiency
 - disposal of clinical (infectious) and other waste.

Assessors must satisfy the Standards for Registered Training Organisation's requirements for assessors; and:

- hold a Certificate III in Hairdressing, or a Certificate III in Barbering, or a Certificate IV in Hairdressing, or be able to demonstrate equivalence of competencies; and

- have at least three years full time employment experience as a hairdresser in a salon environment where they have applied the skills and knowledge covered in this unit of competency to assess this unit as **part of a hairdressing qualification**; this cannot include any indentured traineeship or apprenticeship period; or;
- have at least three years full time employment experience as a barber in a shop or salon environment where they have applied the skills and knowledge covered in this unit of competency to assess this unit as **part of a barbering qualification**; this cannot include any indentured traineeship or apprenticeship period.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=255d312b-db07-48f2-b6d6-1b0b06c42898>