Assessment Requirements for
SHBHTRI001 Identify and treat hair and scalp conditions
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Modification History

Not applicable.

Performance Evidence

Evidence of the ability to complete tasks outlined in elements and performance criteria of this unit in the context of the job role, and:

- complete a hair and scalp analysis on five different clients to determine suitable salon treatment options and products for:
  - chemically treated hair
  - physically damaged hair
  - highly stressed hair
  - hair conditions that would benefit from protein and moisture treatments
- integrate the use of infection control precautions and organisational procedures to complete these types of head and scalp treatments for three different clients:
  - protein treatments
  - moisture treatments
  - medicated treatments
- record the following details of the hair and scalp treatment service in the history for each client serviced:
  - pre-treatment analysis
  - client symptoms
  - treatment and products used
  - outcomes achieved
  - recommended home care treatment and products.

Knowledge Evidence

Demonstrated knowledge required to complete the tasks outlined in elements and performance criteria of this unit:

- skin biology, at an elementary level of understanding:
  - main structure, functions and role of skin
  - structure and function of the glands of the skin:
    - distribution and development of skin glands
    - production, composition and functions of sebum, eccrine and apocrine sweat fluids
  - glands and muscles associated with the hair and hair follicles:
- structural and cellular features of a hair follicle
- sebaceous glands
- arrector pili muscle

- common abnormal scalp conditions, symptoms and visual signs:
  - head lice
  - scabies
  - ringworm
  - dry or oily dandruff
  - seborrhoea
  - psoriasis

- visual characteristics of these hair and scalp types:
  - normal
  - oily
  - dry
  - physically damaged
  - chemically damaged
  - highly stressed

- types of hair conditions that can benefit from protein and moisture treatments, when and why these would be used

- key features of the organisation’s remedial hair and scalp treatment range:
  - formulation
  - product purpose and efficacy
  - physical effects on the hair and scalp, at a basic level of understanding
  - application instructions
  - processing times

- types of finishing techniques and equipment that should be used post treatment to avoid further hair damage and breakage

- the transmission routes of infectious conditions:
  - direct contact (client to operator, operator to client, operator to operator)
  - non-intact skin (cuts, abrasions, lesions)
  - work surfaces
  - equipment

- key features of, and reasons for, standard infection-control precautions:
  - hand washing and drying before and after client contact, cleaning and waste disposal and using occlusive dressings for own cuts and abrasions
  - using alcohol-based hand rub solutions as an adjunct to hand washing
  - using personal protective equipment, particularly gloves, gowns, aprons, face masks and eye protection
  - using single use treatment products or decanting bulk products into single use bowls
  - cleaning, disinfecting or sterilising reusable equipment
• cleaning or disinfecting work surfaces, client gowns and towels
• appropriate handling and disposal of single use items and clinical (infectious) waste
• basic aspects of local government, state or territory health regulations applicable to hair and scalp treatments
• industry practices and organisational procedures for:
  • infection control for hair and scalp treatments
  • using correct operator posture during treatment to avoid fatigue and injury
  • minimising product wastage
  • water efficiency
  • waste disposal with particular emphasis on sound disposal methods for clinical (infectious) waste.

**Assessment Conditions**

Skills must be demonstrated in a hairdressing or barbering environment; this can be:

• a hairdressing or barbering industry workplace or
• a simulated hairdressing or barbering workplace, set up for the purpose of skills assessment that provides services to paying members of the public.

Assessment must ensure use of:

• paying clients, with different hair and scalp treatment requirements; these can be:
  • clients in a hairdressing or barbering industry workplace, or
  • clients in a simulated hairdressing or barbering workplace within a training organisation who have the expectation that the services provided reflect those of a commercial business
• sufficient client traffic to allow for prioritisation of tasks so that clients are serviced effectively in a logical sequence
• activities that require the individual to work with commercial speed, timing and productivity to:
  • deal with multiple tasks simultaneously
  • complete client services within designated timeframes that reflect accepted industry practice
• a product preparation area with:
  • preparation benches
  • product storage areas
  • washing up sink with hot and cold running water for cleaning equipment
  • disinfectant and sterilising products for equipment and work surfaces
  • operator hand washing facilities:
    • basin with hot and cold running water
    • liquid soap
    • single use towels or hand dryer
• alcohol-based hand rub solutions
• operator personal protective equipment:
  • apron
  • disposable safety masks
  • rubber or disposable gloves
  • hand care cream
• a diverse professional range of hair and scalp treatment products:
  • for dry hair and scalp
  • for oily hair and scalp
  • for chemically treated hair
  • for physically damaged hair
  • for highly stressed hair
  • for abnormal skin conditions, including psoriasis, seborrhoea, and dry and oily dandruff
  • medicated shampoos and treatments
• a hairdressing or barbering services workstation with:
  • one mirror per workstation
  • one adjustable client services chair per workstation
• a basin services area with:
  • shampoo back wash basins with hot and cold running water and adjustable temperature controls
  • shampoo hoses or spray attachments
  • client shampoo chairs or couches
  • clean client gowns or wraps
  • clean client towels
• product instructions
• template client history records
• current plain English regulatory documents distributed by government regulators for health, and infection control
• organisational procedures for:
  • infection control
  • waste minimisation
  • water efficiency
  • disposal of clinical (infectious) and other waste.

Assessors must satisfy the Standards for Registered Training Organisation’s requirements for assessors; and:
• hold a Certificate III in Hairdressing, or a Certificate III in Barbering, or a Certificate IV in Hairdressing, or be able to demonstrate equivalence of competencies; and
• have at least three years full time employment experience as a hairdresser in a salon environment where they have applied the skills and knowledge covered in this unit of competency to assess this unit as part of a hairdressing qualification; this cannot include any indentured traineeship or apprenticeship period; or;

• have at least three years full time employment experience as a barber in a shop or salon environment where they have applied the skills and knowledge covered in this unit of competency to assess this unit as part of a barbering qualification; this cannot include any indentured traineeship or apprenticeship period.

Links

Companion Volume implementation guides are found in VETNet - https://vetnet.education.gov.au/Pages/TrainingDocs.aspx?q=255d312b-db07-48f2-b6d6-1b0b06c42898