



Australian Government

SHBHIND002 Research and use hairdressing industry information

Release: 1

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Modification History

Not applicable.

Application

This unit describes the performance outcomes, skills and knowledge required to identify appropriate information sources and to research, develop and maintain knowledge which underpins effective performance of all hairdressing or barbering sales and service activities.

This unit applies to all hairdressing and barbering businesses and to hairdressers and barbers working at all levels.

No occupational licensing, certification or specific legislative requirements apply to this unit at the time of publication.

Pre-requisite Unit

Nil

Competency Field

Working in Industry

Unit Sector

Hairdressing

Elements and Performance Criteria

ELEMENTS

Elements describe the essential outcomes

1. Source and use industry information.

PERFORMANCE CRITERIA

Performance criteria describe the performance needed to demonstrate achievement of the element.

- 1.1. Identify sources of information on the hairdressing or barbering industry.
- 1.2. Access and interpret information about industry structure and operation and use to assist with sales and service duties.
- 1.3. Source information on hairdressing or barbering career paths, as applicable, and related industries.
- 1.4. Use knowledge of the hairdressing or barbering industry to enhance quality of own work performance.

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| 2. Source and use information on legal and ethical issues for industry. | 2.1. Obtain information on laws and regulations specifically relevant to the hairdressing or barbering industry and work compliantly.
2.2. Source information on ethical industry practices and conduct day-to day work activities ethically. |
| 3. Update industry knowledge. | 3.1. Update general knowledge of the hairdressing or barbering industry regularly.
3.2. Monitor current industry developments and issues.
3.3. Share updated knowledge with clients and colleagues as appropriate. |

Foundation Skills

Foundation skills essential to performance in this unit, but not explicit in the performance criteria are listed here, along with a brief context statement.

Skill	Description
Reading skills to:	<ul style="list-style-type: none"> • comprehend the content of plain English information about laws • interpret unfamiliar information of varying complexity.
Writing skills to:	<ul style="list-style-type: none"> • produce notes, summarise and record information in basic documents such as information sheets, portfolios and files.
Oral communication skills to:	<ul style="list-style-type: none"> • ask open and closed probe questions and actively listen to clarify information from others.
Self-management skills to:	<ul style="list-style-type: none"> • take responsibility for sourcing and updating current and emerging industry information.
Technology skills to:	<ul style="list-style-type: none"> • use a computer and keyboard and the Internet to search for information.

Unit Mapping Information

SIHHIND202A Develop hairdressing industry knowledge

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=255d312b-db07-48f2-b6d6-1b0b06c42898>