

# Assessment Requirements for SHBHIND002 Research and use hairdressing industry information

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#### **Modification History**

Not applicable.

#### **Performance Evidence**

Evidence of the ability to complete tasks outlined in elements and performance criteria of this unit in the context of the job role, and:

- create a portfolio of information on the hairdressing or barbering industry to include details of:
  - the structure of the industry and key characteristics of different business types
  - key characteristics of related industries that interact with hairdressing or barbering businesses:
    - beauty
    - film, TV, entertainment
    - fashion
    - product suppliers
  - emerging products, technology, techniques and services
  - · career opportunities within the industry
  - the work ethic required to work in the industry
  - laws, regulations, ethical and environmental protection issues specifically relevant to the hairdressing or barbering industry:
    - local government, state or territory health regulations
    - privacy of client information
    - minimising use of water and electricity
- to create the portfolio, access and interpret information from at least these sources:
  - · industry associations
  - trade magazines
  - local state or territory government regulators
- share the information collected with colleagues, through informal discussions.

### **Knowledge Evidence**

Demonstrated knowledge required to complete the tasks outlined in elements and performance criteria of this unit:

- sources of information on:
  - structure and operation of the hairdressing or barbering industry

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- laws and regulations that are specifically relevant to the hairdressing or barbering industry
- structure of the hairdressing or barbering industry and key operational characteristics for a range of business types
- career pathways within the industry and skill development options
- relationships between the hairdressing or barbering industry and other industries:
  - beauty
  - film, TV, entertainment
  - fashion
  - product suppliers
- overview of emerging hair products, technology, techniques and services
- primary functions of professional industry associations and support services offered
- basic aspects of local state or territory and commonwealth laws and regulations specifically relevant to the hairdressing and barbering industry and how these impact on day-to-day work functions of hairdressers:
  - Australian Consumer Law
  - health
  - privacy
- ethical industry practices for hairdressing and barbering businesses:
  - environmental protection with particular emphasis on waste minimisation, recycling and energy and water conservation
  - privacy and confidentiality of client information
  - pricing of products and services.

#### **Assessment Conditions**

Assessment must ensure use of:

- computers and the Internet to source information
- either electronic or hard copies of trade magazines
- current plain English regulatory documents distributed by government regulators for:
  - Australian Consumer Law
  - health
  - privacy.

Assessors must satisfy the Standards for Registered Training Organisation's requirements for assessors; and:

- hold a Certificate III in Hairdressing, or a Certificate III in Barbering, or a Certificate IV in Hairdressing, or be able to demonstrate equivalence of competencies; and
- have at least three years full time employment experience as a hairdresser in a salon
  environment where they have applied the skills and knowledge covered in this unit of
  competency to assess this unit as part of a hairdressing qualification; this cannot
  include any indentured traineeship or apprenticeship period; or

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have at least three years full time employment experience as a barber in a shop or salon
environment where they have applied the skills and knowledge covered in this unit of
competency to assess this unit as part of a barbering qualification; this cannot include
any indentured traineeship or apprenticeship period.

#### Links

Companion Volume implementation guides are found in VETNet - <a href="https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=255d312b-db07-48f2-b6d6-1b0b06c42898">https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=255d312b-db07-48f2-b6d6-1b0b06c42898</a>

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