



Australian Government

SHBHCUT011 Design and maintain beards and moustaches

Release: 1

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Modification History

Not applicable.

Application

This unit describes the performance outcomes, skills and knowledge required to consult with clients and analyse beard, moustache and facial characteristics to design, recommend and complete a range of complementary styles. It also involves ongoing maintenance of styles.

This unit applies to hairdressers and barbers with well-developed skills who work in hairdressing salons or barber shops. They use discretion and judgement to manage the client service and take responsibility for the outcomes of their work.

In some Australian states and territories, the use of straight razors is prohibited. No occupational licensing, certification or other specific legislative requirements apply to this unit at the time of publication.

Pre-requisite Unit

Nil

Competency Field

Haircutting

Unit Sector

Hairdressing

Elements and Performance Criteria

ELEMENTS

Elements describe the essential outcomes.

1. Consult with client and assess beard or moustache.

PERFORMANCE CRITERIA

Performance criteria describe the performance needed to demonstrate achievement of the element.

- 1.1.Determine, through discussion and questioning, client satisfaction or dissatisfaction with current beard or moustache style.
- 1.2.Discuss client preferences, and expectations of desired finished result using visual aids to assist.
- 1.3.Visually and physically examine and analyse client beard and moustache characteristics and style.
- 1.4.Evaluate client facial features and bone structure for suitable

- complementary beard and moustache designs.
- 1.5. Consider all factors to visualise, communicate and recommend beard and moustache designs which provide balance and emphasis to facial characteristics.
 - 1.6. Determine the best design and obtain client agreement to proceed with recommended design.
2. Select equipment and prepare for service.
 - 2.1. Select appropriate cutting techniques to achieve planned beard or moustache design.
 - 2.2. Select and prepare equipment according to planned design and cutting techniques to be used.
 - 2.3. Apply wraps to ensure client protection and safety.
 3. Style beards and moustaches.
 - 3.1. Maintain client and operator comfort, safety and hygiene throughout service according to organisational procedures.
 - 3.2. Position and adjust client head and neck during service to enable ease of access to face and neck.
 - 3.3. Use scissors or clippers and over-comb cutting techniques to remove bulk and shape beard and moustache.
 - 3.4. Define beard and moustache lines, according to planned design.
 4. Shave beard and moustache outlines.
 - 4.1. Apply conditioning oil and hot towels to soften hair.
 - 4.2. Apply a wet lather of shaving cream to area to be shaved.
 - 4.3. Apply shaving strokes with razor at appropriate angle and in a logical pattern, with skin stretched taut.
 - 4.4. Shave face area to a predetermined pattern and against the grain for a smooth shave.
 - 4.5. Shave neck area in a logical pattern and in direction of hair growth to avoid tearing skin.
 - 4.6. Treat blood spots according to relevant skin penetration regulations and organisational procedures.
 - 4.7. Apply hot then cold towels on completion of shave.
 - 4.8. Clean or dispose of equipment and dispose of hair waste according to health regulations and organisational procedures.
 5. Finalise and review service.
 - 5.1. Apply after shave products to complete service.
 - 5.2. Review service outcomes against client design expectations and confirm client satisfaction with result.
 - 5.3. Propose remedial action in response to any client concerns and post service analysis of beard and moustache appearance.
 - 5.4. Reach agreement with client on proposed solutions through positive and open communication.
 - 5.5. Advise on after service maintenance and recommend home care products.

Foundation Skills

Foundation skills essential to performance in this unit, but not explicit in the performance criteria are listed here, along with a brief context statement.

Skill	Description
Reading skills to:	<ul style="list-style-type: none">• interpret sometimes unfamiliar and detailed documents including organisational procedures and product instructions.
Oral communication skills to:	<ul style="list-style-type: none">• ask open and closed probe questions and actively listen to effectively interact with client and meet their needs• clearly represent beard and moustache designs to clients.
Planning and organising skills to:	<ul style="list-style-type: none">• manage own timing and productivity to complete beard and moustache services within organisational service times.

Unit Mapping Information

No equivalent unit.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=255d312b-db07-48f2-b6d6-1b0b06c42898>