



Australian Government

**Assessment Requirements for
SHBHCLS006 Solve complex colour
problems**

Release: 1

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Modification History

Not applicable.

Performance Evidence

Evidence of the ability to complete tasks outlined in elements and performance criteria of this unit in the context of the job role, and:

- complete a research project, using information from at least three different sources, to identify, explore and complete a written report on:
 - current colour correction products and their use in complex problems
 - new and emerging products and their use in complex problems
 - new and emerging techniques for complex colour problems
- analyse the complex colour correction needs of at least eight different clients and develop an individually tailored corrective colour treatment plan for each
- cover the following client characteristics to recommend appropriate colour correction treatments within the plan for each client:
 - natural hair type, texture, porosity, density and elasticity
 - natural base colour
 - artificial base colour
 - hair colour tone
 - percentage of white hair
 - presence of lightening agents or artificial hair colour treatments on hair
 - existing chemical services
 - skin tone
 - length of hair
 - scalp condition
- complete a staged series of colour correction treatments, in line with a plan, for at least four clients which consistently achieve target colour and tone results to client satisfaction
- use these colour deposit lifting products cumulatively across the suite of treatments:
 - bleaches
 - hydrogen peroxide
 - powder lighteners
 - stripping products
- use these colour products cumulatively across the suite of treatments:
 - pre-pigmenting products
 - permanent colour

- record the following details of the colour service in the history for each client serviced:
 - pre-service hair analysis and colour problem
 - contraindications
 - reaction to skin tests or products
 - colour correction products selected
 - brand and colour selection
 - application techniques, processing methods and times
 - colour and hair condition outcome
 - recommended home care products.

Knowledge Evidence

Demonstrated knowledge required to complete the tasks outlined in elements and performance criteria of this unit:

- colour wheel and its use in colour selection to achieve warm and cool tones
- hair biology, at an elementary level of understanding:
 - main functions and role of hair
 - main factors contributing to hair colour
 - structure and cellular features of hair and hair follicles
 - process of hair growth and the hair growth cycle
 - characteristics of normal and damaged hair
- relationship between hair porosity, texture, condition and the success of corrective colour treatments
- basic concepts of cosmetic chemistry, as they apply to effective and safe use of colour and lightening products:
 - bonds
 - molecules
 - chemical compounds
 - chemical change
 - neutralisation
 - acids and bases
 - pH
- at an elementary level of understanding, the chemical and physical effects on hair structure, texture and colour of:
 - hair colouring and lightening products
 - pre-pigmenting products
 - sunlight
 - heated hairdressing equipment
- contraindications to using hair colouring and lightening products:
 - hair or scalp damage from previous chemical hair treatments
 - existing metallic based colour on hair

- hair porosity
- sunlight or heat affected hair
- client allergic reactions
- organisation's colour and lightening products range:
 - colour chart system
 - formulation
 - product purpose
 - action on the hair
 - mixing and application instructions
 - processing and developing times
 - role and basic content of Safety Data Sheets (SDS) or plain English workplace documents or diagrams that interpret SDS content
- action of peroxide with bleaches and powder lighteners in colour deposit removal
- levels of peroxide and their applications in colour correction
- basic aspects of local government, state or territory health regulations applicable to providing hair colouring services
- industry practices and organisational procedures for:
 - client comfort and safety with particular emphasis on:
 - using gown and towels to protect client clothes
 - application of barrier creams to face and neckline
 - avoiding product contact with eyes
 - monitoring client scalp comfort and condition
 - work health and safety for applying hair colour correction products, with particular emphasis on:
 - avoiding product contact with operator eyes and skin
 - avoiding inhalation of fumes during product mixing
 - using correct posture and adjusting height of client chair to avoid fatigue and injury
 - minimising wastage of colour treatment products
 - waste disposal with particular emphasis on environmentally sound disposal methods for hazardous and other hairdressing waste.

Assessment Conditions

Skills must be demonstrated in a hairdressing or barbering environment; this can be:

- a hairdressing or barbering industry workplace or
- a simulated hairdressing or barbering workplace, set up for the purpose of skills assessment that provides services to paying members of the public.

Assessment must ensure use of:

- paying clients with different complex colour correction requirements; these can be:

- clients in a hairdressing or barbering industry workplace, or
- clients in a simulated hairdressing or barbering workplace within a training organisation who have the expectation that the services provided reflect those of a commercial business
- activities that require the individual to work with commercial speed, timing and productivity to complete client services within designated timeframes that reflect accepted industry practice
- a ventilated product preparation area with:
 - preparation benches
 - product storage areas including secure storage for hazardous substances
 - washing up sink with hot and cold running water for cleaning equipment
 - operator hand washing facilities:
 - basin with hot and cold running water
 - liquid soap
 - single use towels or hand dryer
 - a diverse professional range of colour deposit lifting products:
 - bleaches
 - hydrogen peroxide
 - powder lighteners
 - stripping products
 - a diverse professional range of permanent colour and pigmenting products
- a hairdressing or barbering services workstation with:
 - one mirror per workstation
 - one adjustable client services chair per workstation
 - clean client gowns or wraps
 - clean client towels
- one operator trolley per workstation stocked with:
 - client skin stain prevention products
 - liquid measure
 - plastic bowls
 - tint brushes and combs
 - personal protective equipment:
 - apron
 - disposable safety masks or safety goggles
 - rubber or disposable gloves
 - skin barrier cream
- product:
 - colour charts
 - instructions
 - Safety Data Sheets (SDS) or plain English workplace documents or diagrams that interpret SDS content

- template client history records
- template corrective colour treatment plans
- organisational procedures for:
 - client comfort and safety
 - work health and safety for applying hair colour and correction products
 - waste minimisation
 - disposal of hazardous and other waste.

Assessors must satisfy the Standards for Registered Training Organisation's requirements for assessors; and:

- hold a Certificate IV qualification in Hairdressing, or be able to demonstrate equivalence of competencies; and
- have at least three years full time employment experience as a hairdresser in a salon environment where they have applied the skills and knowledge covered in this unit of competency to assess this unit as **part of a hairdressing qualification**; this cannot include any indentured traineeship or apprenticeship period; or
- have at least three years full time employment experience as a barber in a shop or salon environment where they have applied the skills and knowledge covered in this unit of competency to assess this unit as **part of a barbering qualification**; this cannot include any indentured traineeship or apprenticeship period.

Links

Companion Volume implementation guides are found in VETNet -
<https://vetnet.education.gov.au/Pages/TrainingDocs.aspx?q=255d312b-db07-48f2-b6d6-1b0b06c42898>