Assessment Requirements for SHBHCLS005 Provide on scalp full head and retouch bleach treatments
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Modification History

Not applicable.

Performance Evidence

Evidence of the ability to complete tasks outlined in elements and performance criteria of this unit in the context of the job role, and:

- consult with at least six clients, each with different bleach treatment needs, and complete these treatments which consistently achieve desired outcomes to client satisfaction:
  - on-scalp full head untreated hair for three different clients, using percentage of peroxide according to manufacturer’s instructions
  - retouch for three different clients, using percentage of peroxide according to manufacturer’s instructions
- for each client, complete a pre-treatment hair analysis covering the following characteristics to recommend appropriate bleach treatments:
  - natural hair type, texture, porosity, density and elasticity
  - natural base colour
  - artificial base colour
  - hair colour tone
  - percentage of white hair
  - presence of lightening agents or artificial hair colour treatments on hair
  - existing chemical services
  - skin tone
  - length of hair
  - scalp condition
- record the following details of the bleach service in the history for each client serviced:
  - pre-service hair analysis
  - contraindications
  - reaction to skin tests or products
  - bleach treatment products selected
  - application techniques, processing methods and times
  - lift, tone and hair condition outcome
  - recommended home care products.
Knowledge Evidence

Demonstrated knowledge required to complete the tasks outlined in elements and performance criteria of this unit:

- colour wheel and its use in toner selection
- key characteristics and interrelationships of the elements and principles of hair design and their use in achieving hair lightening effects;
  - elements of hair design:
    - line
    - shape
    - direction
    - size
    - texture
    - colour
  - principles of hair design:
    - balance
    - gradation
    - repetition
    - contrast
    - harmony
    - dominance
    - unity
- hair biology, at an elementary level of understanding:
  - main functions and role of hair
  - main factors contributing to hair colour
  - structure and cellular features of hair and hair follicles
  - process of hair growth and the hair growth cycle
  - characteristics of normal and damaged hair
- physical effects of chemical products and treatments on the skin
- main structure, functions and role of the skin and glands:
  - skin surface anatomy
  - major epidermal appendages and dermal structures
  - major cells of the epidermis
  - role of vascular, connective and nervous tissue in the dermis
  - distribution and development of skin glands
  - production, composition and functions of sebum
  - production, composition and functions of eccrine and apocrine sweat fluids
- relationship between hair porosity, texture, condition and the success of bleach treatments
- basic concepts of cosmetic chemistry, as they apply to effective and safe use of bleach products:
  - bonds
• molecules
• chemical compounds
• chemical change
• neutralisation
• acids and bases
• pH

• at an elementary level of understanding, the chemical and physical effects on hair structure, texture and colour of:
  • bleach products and toners
  • hydrogen peroxide
  • sunlight
  • heated hairdressing equipment

• contraindications to using bleach products:
  • hair or scalp damage from previous chemical hair treatments
  • existing metallic based colour on hair
  • hair porosity
  • sunlight or heat affected hair
  • client allergic reactions

• organisation’s bleach products range:
  • colour chart system
  • formulation
  • product purpose
  • action on the hair
  • mixing and application instructions
  • processing and developing times
  • role and basic content of Safety Data Sheets (SDS) or plain English workplace documents or diagrams that interpret SDS content

• stages of bleaching
• reasons for selecting different product application methods
• basic aspects of local government, state or territory health regulations applicable to providing hair bleaching services
• industry practices and organisational procedures for:
  • client comfort and safety with particular emphasis on:
    • using gown and towels to protect client clothes
    • application of barrier creams to face and neckline
    • avoiding product contact with eyes
    • monitoring client scalp comfort and condition
  • work health and safety for providing bleach treatments, with particular emphasis on:
    • avoiding product contact with operator eyes and skin
    • avoiding inhalation of fumes during product mixing
• using correct posture and adjusting height of client chair to avoid fatigue and injury
• minimising wastage of bleach treatment products
• waste disposal with particular emphasis on environmentally sound disposal methods for hazardous and other hairdressing waste.

Assessment Conditions

Skills must be demonstrated in a hairdressing or barbering environment; this can be:

• a hairdressing or barbering industry workplace or
• a simulated hairdressing or barbering workplace, set up for the purpose of skills assessment that provides services to paying members of the public.

Assessment must ensure use of:

• paying clients with different bleach treatment requirements; these can be:
  • clients in a hairdressing or barbering industry workplace, or
  • clients in a simulated hairdressing or barbering workplace within a training organisation who have the expectation that the services provided reflect those of a commercial business
• sufficient client traffic to allow for prioritisation of tasks so that clients are serviced effectively in a logical sequence
• activities that require the individual to work with commercial speed, timing and productivity to:
  • deal with multiple tasks simultaneously
  • complete client services within designated timeframes that reflect accepted industry practice
• a ventilated product preparation area with:
  • preparation benches
  • product storage areas including secure storage for hazardous substances
  • washing up sink with hot and cold running water for cleaning equipment
  • operator hand washing facilities:
    • basin with hot and cold running water
    • liquid soap
    • single use towels or hand dryer
  • a diverse professional range of bleach treatment products to include:
    • bleach products and toners
• a hairdressing or barbering services workstation with:
  • one mirror per workstation
  • one adjustable client services chair per workstation
  • clean client gowns or wraps
  • clean client towels
• one operator trolley per workstation stocked with:
• client skin stain prevention products
• liquid measure
• plastic bowls
• applicator brushes
• personal protective equipment:
  • apron
  • disposable safety masks or safety goggles
  • rubber or disposable gloves
  • skin barrier cream
• product:
  • colour charts
  • instructions
  • Safety Data Sheets (SDS) or plain English workplace documents or diagrams that interpret SDS content
• template client history records
• organisational procedures for:
  • client comfort and safety
  • work health and safety for providing bleach treatments
  • waste minimisation
  • disposal of hazardous and other waste.

Assessors must satisfy the Standards for Registered Training Organisation’s requirements for assessors; and:
• hold a Certificate III in Hairdressing, or a Certificate III in Barbering, or a Certificate IV in Hairdressing, or be able to demonstrate equivalence of competencies; and
• have at least three years full time employment experience as a hairdresser in a salon environment where they have applied the skills and knowledge covered in this unit of competency to assess this unit as part of a hairdressing qualification; this cannot include any indentured traineeship or apprenticeship period; or
• have at least three years full time employment experience as a barber in a shop or salon environment where they have applied the skills and knowledge covered in this unit of competency to assess this unit as part of a barbering qualification; this cannot include any indentured traineeship or apprenticeship period.

Links
Companion Volume implementation guides are found in VETNet - https://vetnet.education.gov.au/Pages/TrainingDocs.aspx?q=255d312b-db07-48f2-b6d6-1b0b06c42898