



**Australian Government**

# **Assessment Requirements for SHBHCLS005 Provide on scalp full head and retouch bleach treatments**

**Release: 1**

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### **Modification History**

Not applicable.

### **Performance Evidence**

Evidence of the ability to complete tasks outlined in elements and performance criteria of this unit in the context of the job role, and:

- consult with at least six clients, each with different bleach treatment needs, and complete these treatments which consistently achieve desired outcomes to client satisfaction:
  - on-scalp full head untreated hair for three different clients, using percentage of peroxide according to manufacturer's instructions
  - retouch for three different clients, using percentage of peroxide according to manufacturer's instructions
- for each client, complete a pre-treatment hair analysis covering the following characteristics to recommend appropriate bleach treatments:
  - natural hair type, texture, porosity, density and elasticity
  - natural base colour
  - artificial base colour
  - hair colour tone
  - percentage of white hair
  - presence of lightening agents or artificial hair colour treatments on hair
  - existing chemical services
  - skin tone
  - length of hair
  - scalp condition
- record the following details of the bleach service in the history for each client serviced:
  - pre-service hair analysis
  - contraindications
  - reaction to skin tests or products
  - bleach treatment products selected
  - application techniques, processing methods and times
  - lift, tone and hair condition outcome
  - recommended home care products.

## Knowledge Evidence

Demonstrated knowledge required to complete the tasks outlined in elements and performance criteria of this unit:

- colour wheel and its use in toner selection
- key characteristics and interrelationships of the elements and principles of hair design and their use in achieving hair lightening effects;
  - elements of hair design:
    - line
    - shape
    - direction
    - size
    - texture
    - colour
  - principles of hair design:
    - balance
    - gradation
    - repetition
    - contrast
    - harmony
    - dominance
    - unity
- hair biology, at an elementary level of understanding:
  - main functions and role of hair
  - main factors contributing to hair colour
  - structure and cellular features of hair and hair follicles
  - process of hair growth and the hair growth cycle
  - characteristics of normal and damaged hair
- physical effects of chemical products and treatments on the skin
- main structure, functions and role of the skin and glands:
  - skin surface anatomy
  - major epidermal appendages and dermal structures
  - major cells of the epidermis
  - role of vascular, connective and nervous tissue in the dermis
  - distribution and development of skin glands
  - production, composition and functions of sebum
  - production, composition and functions of eccrine and apocrine sweat fluids
- relationship between hair porosity, texture, condition and the success of bleach treatments
- basic concepts of cosmetic chemistry, as they apply to effective and safe use of bleach products:
  - bonds

- molecules
- chemical compounds
- chemical change
- neutralisation
- acids and bases
- pH
- at an elementary level of understanding, the chemical and physical effects on hair structure, texture and colour of:
  - bleach products and toners
  - hydrogen peroxide
  - sunlight
  - heated hairdressing equipment
- contraindications to using bleach products:
  - hair or scalp damage from previous chemical hair treatments
  - existing metallic based colour on hair
  - hair porosity
  - sunlight or heat affected hair
  - client allergic reactions
- organisation's bleach products range:
  - colour chart system
  - formulation
  - product purpose
  - action on the hair
  - mixing and application instructions
  - processing and developing times
  - role and basic content of Safety Data Sheets (SDS) or plain English workplace documents or diagrams that interpret SDS content
- stages of bleaching
- reasons for selecting different product application methods
- basic aspects of local government, state or territory health regulations applicable to providing hair bleaching services
- industry practices and organisational procedures for:
  - client comfort and safety with particular emphasis on:
    - using gown and towels to protect client clothes
    - application of barrier creams to face and neckline
    - avoiding product contact with eyes
    - monitoring client scalp comfort and condition
  - work health and safety for providing bleach treatments, with particular emphasis on:
    - avoiding product contact with operator eyes and skin
    - avoiding inhalation of fumes during product mixing

- using correct posture and adjusting height of client chair to avoid fatigue and injury
- minimising wastage of bleach treatment products
- waste disposal with particular emphasis on environmentally sound disposal methods for hazardous and other hairdressing waste.

## Assessment Conditions

Skills must be demonstrated in a hairdressing or barbering environment; this can be:

- a hairdressing or barbering industry workplace or
- a simulated hairdressing or barbering workplace, set up for the purpose of skills assessment that provides services to paying members of the public.

Assessment must ensure use of:

- paying clients with different bleach treatment requirements; these can be:
  - clients in a hairdressing or barbering industry workplace, or
  - clients in a simulated hairdressing or barbering workplace within a training organisation who have the expectation that the services provided reflect those of a commercial business
- sufficient client traffic to allow for prioritisation of tasks so that clients are serviced effectively in a logical sequence
- activities that require the individual to work with commercial speed, timing and productivity to:
  - deal with multiple tasks simultaneously
  - complete client services within designated timeframes that reflect accepted industry practice
- a ventilated product preparation area with:
  - preparation benches
  - product storage areas including secure storage for hazardous substances
  - washing up sink with hot and cold running water for cleaning equipment
  - operator hand washing facilities:
    - basin with hot and cold running water
    - liquid soap
    - single use towels or hand dryer
  - a diverse professional range of bleach treatment products to include:
    - bleach products and toners
- a hairdressing or barbering services workstation with:
  - one mirror per workstation
  - one adjustable client services chair per workstation
  - clean client gowns or wraps
  - clean client towels
- one operator trolley per workstation stocked with:

- client skin stain prevention products
- liquid measure
- plastic bowls
- applicator brushes
- personal protective equipment:
  - apron
  - disposable safety masks or safety goggles
  - rubber or disposable gloves
  - skin barrier cream
- product:
  - colour charts
  - instructions
  - Safety Data Sheets (SDS) or plain English workplace documents or diagrams that interpret SDS content
- template client history records
- organisational procedures for:
  - client comfort and safety
  - work health and safety for providing bleach treatments
  - waste minimisation
  - disposal of hazardous and other waste.

Assessors must satisfy the Standards for Registered Training Organisation's requirements for assessors; and:

- hold a Certificate III in Hairdressing, or a Certificate III in Barbering, or a Certificate IV in Hairdressing, or be able to demonstrate equivalence of competencies; and
- have at least three years full time employment experience as a hairdresser in a salon environment where they have applied the skills and knowledge covered in this unit of competency to assess this unit as **part of a hairdressing qualification**; this cannot include any indentured traineeship or apprenticeship period; or
- have at least three years full time employment experience as a barber in a shop or salon environment where they have applied the skills and knowledge covered in this unit of competency to assess this unit as **part of a barbering qualification**; this cannot include any indentured traineeship or apprenticeship period.

## Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=255d312b-db07-48f2-b6d6-1b0b06c42898>