



**Australian Government**

**Assessment Requirements for  
SHBHCLS003 Provide full and partial head  
highlighting treatments**

**Release: 1**

# Assessment Requirements for SHBHCLS003 Provide full and partial head highlighting treatments

## Modification History

Not applicable.

## Performance Evidence

Evidence of the ability to complete tasks outlined in elements and performance criteria of this unit in the context of the job role, and:

- consult with at least eight clients, each with different hair highlighting treatment needs, and complete the treatments detailed below which consistently achieve desired outcome to client satisfaction
- for each client, complete a pre-treatment hair analysis covering the following characteristics to recommend appropriate colouring treatments:
  - natural hair type, texture, porosity, density and elasticity
  - natural base colour
  - artificial base colour
  - hair colour tone
  - percentage of white hair
  - presence of lightening agents or artificial hair colour treatments on hair
  - existing chemical services
  - skin tone
  - length of hair
  - scalp condition
- use at least four of the these types foiling techniques cumulatively across the suite of treatments:
  - coarse, medium or fine woven meshes
  - spliced meshes
  - alternated coloured and lightened woven meshes and unwoven natural hair meshes
  - single or multiple colours and tones
  - bleached meshes
  - whole or partial head effects
- use these types of highlighting techniques cumulatively across the suite of treatments:
  - combing and brushing colour or bleach products onto predetermined areas of the hair
  - colouring and bleaching single strands or meshes
- use these colour treatment products cumulatively across the suite of treatments:
  - bleach products
  - permanent colour
  - high lift tints

- record the following details of the colour service in the history for each client serviced:
  - pre-service hair analysis
  - contraindications
  - reaction to skin tests or products
  - colour, high lift and bleach products selected
  - brand and colour selection, where applicable
  - application techniques, processing methods and times
  - lift, colour, tone and hair condition outcome
  - recommended home care products.

## Knowledge Evidence

Demonstrated knowledge required to complete the tasks outlined in elements and performance criteria of this unit:

- colour wheel and its use in colour selection to achieve warm and cool tones
- key characteristics and interrelationships of the elements and principles of hair design and their use in achieving hair colouring and lightening effects;
  - elements of hair design:
    - line
    - shape
    - direction
    - size
    - texture
    - colour
  - principles of hair design:
    - balance
    - gradation
    - repetition
    - contrast
    - harmony
    - dominance
    - unity
- hair biology, at an elementary level of understanding:
  - main functions and role of hair
  - main factors contributing to hair colour
  - structure and cellular features of hair and hair follicles
  - process of hair growth and the hair growth cycle
  - characteristics of normal and damaged hair
- relationship between hair porosity, texture, condition and the success of hair highlighting treatments

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- basic concepts of cosmetic chemistry, as they apply to effective and safe use of permanent colour, high lift tints and, and bleach products:
    - bonds
    - molecules
    - chemical compounds
    - chemical change
    - neutralisation
    - acids and bases
    - pH
  - at an elementary level of understanding, the chemical and physical effects on hair structure, texture and colour of:
    - bleach products
    - hydrogen peroxide
    - permanent colour
    - high lift tints
    - sunlight
    - heated hairdressing equipment
  - contraindications to using permanent colour, high lift tints and, and bleach products:
    - hair or scalp damage from previous chemical hair treatments
    - existing metallic based colour on hair
    - hair porosity
    - sunlight or heat affected hair
    - client allergic reactions
  - organisation's permanent colour, high lift tint and bleach products range:
    - colour chart system
    - formulation
    - product purpose
    - action on the hair
    - mixing and application instructions
    - processing and developing times
    - role and basic content of Safety Data Sheets (SDS) or plain English workplace documents or diagrams that interpret SDS content
  - levels of bleaching
  - basic aspects of local government, state or territory health regulations applicable to providing hair colouring services
  - industry practices and organisational procedures for:
    - client comfort and safety with particular emphasis on:
      - using gown and towels to protect client clothes
      - application of barrier creams to face and neckline
      - avoiding product contact with eyes

- monitoring client scalp comfort and condition
- work health and safety for providing hair highlighting treatments, with particular emphasis on:
  - avoiding product contact with operator eyes and skin
  - avoiding inhalation of fumes during product mixing
  - using correct posture and adjusting height of client chair to avoid fatigue and injury
- minimising wastage of permanent colour, high lift tints and, and bleach products
- waste disposal with particular emphasis on environmentally sound disposal methods for hazardous and other hairdressing waste.

## Assessment Conditions

Skills must be demonstrated in a hairdressing or barbering environment; this can be:

- a hairdressing or barbering industry workplace or
- a simulated hairdressing or barbering workplace, set up for the purpose of skills assessment that provides services to paying members of the public.

Assessment must ensure use of:

- paying clients with different hair highlighting treatment requirements; these can be:
  - clients in a hairdressing or barbering industry workplace, or
  - clients in a simulated hairdressing or barbering workplace within a training organisation who have the expectation that the services provided reflect those of a commercial business
- sufficient client traffic to allow for prioritisation of tasks so that clients are serviced effectively in a logical sequence
- activities that require the individual to work with commercial speed, timing and productivity to:
  - deal with multiple tasks simultaneously
  - complete client services within designated timeframes that reflect accepted industry practice
- a ventilated product preparation area with:
  - preparation benches
  - product storage areas including secure storage for hazardous substances
  - washing up sink with hot and cold running water for cleaning equipment
  - operator hand washing facilities:
    - basin with hot and cold running water
    - liquid soap
    - single use towels or hand dryer
  - a diverse professional range of hair colour and lightening products to include:
    - bleach products
    - permanent colour

- high lift tints
- a hairdressing or barbering services workstation with:
  - one mirror per workstation
  - one adjustable client services chair per workstation
  - clean client gowns or wraps
  - clean client towels
- one operator trolley per workstation stocked with:
  - client skin stain prevention products
  - foils
  - liquid measure
  - plastic bowls
  - sectioning clips
  - tail combs
  - tint brushes and combs
  - personal protective equipment:
    - apron
    - disposable safety masks or safety goggles
    - rubber or disposable gloves
    - skin barrier cream
- product:
  - colour charts
  - instructions
  - Safety Data Sheets (SDS) or plain English workplace documents or diagrams that interpret SDS content
- template client history records
- organisational procedures for:
  - client comfort and safety
  - work health and safety for providing hair highlighting treatments
  - waste minimisation
  - disposal of hazardous and other waste.

Assessors must satisfy the Standards for Registered Training Organisation's requirements for assessors; and:

- hold a Certificate III in Hairdressing, or a Certificate III in Barbering, or a Certificate IV in Hairdressing, or be able to demonstrate equivalence of competencies; and
- have at least three years full time employment experience as a hairdresser in a salon environment where they have applied the skills and knowledge covered in this unit of competency to assess this unit as **part of a hairdressing qualification**; this cannot include any indentured traineeship or apprenticeship period; or

- have at least three years full time employment experience as a barber in a shop or salon environment where they have applied the skills and knowledge covered in this unit of competency to assess this unit as **part of a barbering qualification**; this cannot include any indentured traineeship or apprenticeship period.

## Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=255d312b-db07-48f2-b6d6-1b0b06c42898>