



Australian Government

Assessment Requirements for SHBHBAS001 Provide shampoo and basin services

Release: 1

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Modification History

Not applicable.

Performance Evidence

Evidence of the ability to complete tasks outlined in elements and performance criteria of this unit in the context of the job role, and:

- integrate health, safety and hygiene practices and procedures into day-to-day basin services work functions across four, three hour work periods
- across those work periods, cumulatively, provide the following services:
 - pre-service shampoo and conditioning
 - colour product removal
 - bleach product removal
 - foils and colour product removal
 - application of post colour treatment conditioners
- across the work periods, cumulatively use these head massage techniques when shampooing and conditioning:
 - effleurage
 - petrissage
 - tapotement.

Knowledge Evidence

Demonstrated knowledge required to complete the tasks outlined in elements and performance criteria of this unit:

- visual characteristics of normal and abnormal hair and scalp conditions
- organisation's basin service products and treatments range:
 - product purpose
 - action on the hair
 - application instructions
 - processing times
- role and basic content of Safety Data Sheets (SDS) or plain English workplace documents or diagrams that interpret SDS content
- basic aspects of local government, state or territory health regulations for hygiene and infection control at the basin services area
- industry practices and organisational procedures for:
 - client comfort, safety and hygiene with particular emphasis on:

- using gown and towels to protect client clothes
- avoiding product contact with eyes
- monitoring client comfort
- preventing cross-transmission of infection between customers
- work health, safety and hygiene for providing basin services, with particular emphasis on:
 - using correct posture to avoid fatigue and injury
 - avoiding product contact with operator eyes
 - preventing cross-transmission of infection during customer contact
- minimising product wastage
- water efficiency
- waste disposal with particular emphasis on environmentally sound disposal methods for hazardous and other waste.

Assessment Conditions

Skills must be demonstrated in a hairdressing or barbering environment; this can be:

- a hairdressing or barbering industry workplace or
- a simulated hairdressing or barbering workplace, set up for the purpose of skills assessment that provides services to paying members of the public.

Assessment must ensure use of:

- a supervising hairdresser or barber from whom the individual takes instructions
- paying clients with different basin services requirements; these can be:
 - clients in a hairdressing or barbering industry workplace, or
 - clients in a simulated hairdressing or barbering workplace within a training organisation who have the expectation that the services provided reflect those of a commercial business
- sufficient client traffic to allow prioritisation of tasks so that clients are serviced effectively in a logical sequence
- activities that require the individual to work with commercial speed, timing and productivity to:
 - deal with multiple tasks simultaneously
 - complete client services within designated timeframes that reflect accepted industry practice
- a basin services area with:
 - shampoo back wash basins with hot and cold running water and adjustable temperature controls
 - shampoo hoses or spray attachments
 - client shampoo chairs or couches
 - clean client gowns or wraps

- clean client towels
- a diverse professional range of shampoos:
 - for dry hair and scalp
 - for oily hair and scalp
 - for chemically treated hair
- a diverse professional range of conditioning products:
 - for dry hair and scalp
 - for oily hair and scalp
 - for abnormal skin conditions, including psoriasis, seborrhoea, and dry and oily dandruff
 - post-colour treatments
- product:
 - instructions
 - Safety Data Sheets (SDS) or plain English workplace documents or diagrams that interpret SDS content
- organisational procedures for:
 - client comfort, safety and hygiene
 - work health, safety and hygiene for providing basin services
 - waste minimisation
 - water efficiency
 - disposal of hazardous and other waste.

Assessors must satisfy the Standards for Registered Training Organisation's requirements for assessors; and:

- hold a Certificate III in Hairdressing, or a Certificate III in Barbering, or a Certificate IV in Hairdressing, or be able to demonstrate equivalence of competencies; and
- have at least three years full time employment experience as a hairdresser in a salon environment where they have applied the skills and knowledge covered in this unit of competency to assess this unit **as part of a hairdressing qualification**; this cannot include any indentured traineeship or apprenticeship period; or
- have at least three years full time employment experience as a barber in a shop or salon environment where they have applied the skills and knowledge covered in this unit of competency to assess this unit **as part of a barbering qualification**; this cannot include any indentured traineeship or apprenticeship period.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=255d312b-db07-48f2-b6d6-1b0b06c42898>